

Terms and Conditions

If you are undertaking a CBTA with Two Bald Bikers Motorcycle Training, here are a few things we need you to know:

- You must arrive on a LAMS approved motorcycle that has a current registration and WoF and the bike must be in a currently warrantable condition.
- LAMS approved motorcycles cannot be altered in any way that changes the power to weight ratio. If the bike is altered in any way, it is NO LONGER LAMS APPROVED. Slip on exhausts are generally OK.
- Please plan on arriving at the start point 15 minutes before your scheduled start time. If you arrive more than 15 minutes late your assessment will be cancelled, and your fee will be forfeit. Don't let Google Maps do the thinking for you, check your starting street address.
- Please bring along a pair of button headphones with a 3.5mm jack plug (which is normal for most android phones) you can comfortably wear under your helmet. If you have on helmet intercoms, we request that you remove them (including the clip) before you arrive.
- If you do not arrive for your course or cancel within 24 Hours of the start time, then no refund will be issued.

If you are undertaking a Learn to Ride or Basic Handling Skills Course with Two Bald Bikers Motorcycle Training, here are a few things we need you to know.

- If you are using a Two Bald Bikers supplied motorcycle, you are responsible for the cost of repairs if the motorcycle is damaged in any way whilst you are riding it.
- You MUST be able to ride a push bike confidently and competently before attempting to learn to ride a motorcycle. *(Our Basic Handling Skills course is designed for those who can already confidently ride a geared and clutched motorcycle. If you are not 100% confident, then please consider completing a Learn to Ride course first)*
- Courses start promptly at 8:30am for the Learn to Ride course and 10:30am and 1pm for the Basic Handling Skills course, please ensure you arrive in plenty of time to be ready to start at these times. Please try to be onsite 15 minutes early
- If you are completing the Learn to Ride and Basic Handling Skills courses on the same day, and at the end of the Learn to Ride you are struggling, Two Bald Bikers may, at its discretion, offer to defer your Basic Handling Skills course to a later date to allow you time to assimilate the skills required to attempt the Basic Handling Skills course.



If you subsequently choose not to proceed with the Basic Handling skills course a cancellation fee of \$80 will be retained.

If you are undertaking a Ride Forever course with Two Bald Bikers Motorcycle Training, here are a few things we need you to know:

- Please choose your course carefully as your booking fee is just that, a fee to secure your booking and is NOT refundable.
- Please bring along a pair of button headphones with a 3.5mm jack plug (which is normal for most android phones) you can comfortably wear under your helmet. If you have on helmet intercoms, we request that you remove them (including the clip) before you arrive. If using a Cardo system, you in helmet speakers can be used in place of headphones.
- Two Bald Bikers will ALWAYS run our courses rain, hail, or shine unless conditions dictate that on road training would be unsafe. However, Two Bald Bikers will inform you of any cancellations prior to course commencement.

Refund Policy

- If you cancel your Learn to Ride, Basic Handling or CBTA course within five working days of your scheduled start date, a refund can be obtained however a \$50 processing fee will be retained.
- If you cancel your Learn to Ride, Basic Handling or CBTA course between two and five working days of your scheduled start date, a 50% refund can be obtained.
- If you cancel your Learn to Ride, Basic Handling or CBTA course within two working days of your scheduled start date no refund will be offered.

