

# Terms and Conditions for Booking Childrens' Activity Sessions 2024

When you book on to a course or event with Chichester Forest Schools CIC, you are agreeing to our terms and conditions, please read these and make sure you are happy to accept them.

# Damage to personal property

Chichester Forest Schools CIC cannot take responsibility for any personal property that is lost or damaged during our events. Please do not give your child valuable items to bring with them.

### **Mobile phones**

Mobile phones are not allowed to be used by children in sessions. We would ask that children do not bring mobile phones. We aim to create a happy, relaxed atmosphere where children feel secure, valued and able to express themselves. Your child's welfare is of highest importance to us and all children are encouraged to talk to us if they have any concerns during the session. If your child wishes to contact you during the session, we will discuss this with them and contact you if needed. Equally If we have any concerns about your child, we would contact you to discuss with you.

#### **Woodland Activities**

Your child may take art in the following activities, fire lighting, campfire and campfire cooking, den and shelter building, using tools to craft out of wood, bush craft, tree climbing, woodland games, nature activities, foraging, mud kitchen, clay modelling, rope swings, hammocks. and slacklining, arts and crafts activities.

#### Wild beach activities

Your child may take part in the following activities; beachcombing, rock pooling, nature activities identifying seashore creatures and fauna, paddling below knees but no swimming, sandcastles, pebble towers, arts and crafts, kite flying, beach campfire and cooking, crafts out of wood using tools, beach games and shelter building.

# **Health & Safety**

Outdoor activities and play always include an element of risk, whether it be getting stung by nettles or tripping over tree roots. We aim to mitigate this by risk assessing the sites that we use, giving safety instructions on the day and leading by example. We always have a trained First Aider present and have full public liability insurance. We also provide advice on suitable clothing and footwear. The more aware we are of any difficulties children might have with balance or physical co-ordination or other additional physical needs on our booking information, the better we can prepare families for this.

We have high ratios of adults to children at our child only events, we ask the children to listen and adhere to our safety advice. Sessions are led by experienced fully qualified level 3 practitioners who have Outdoor First Aid Training, Food Hygiene Level 2 Qualification and are assisted by trained assistants or volunteers. All staff have enhanced DBS checks.



#### Medical needs

Please make us aware of any allergies or medical conditions amongst those attending by ensuring the relevant section on the Parent Consent Form is completed for each child.

# **Special Educational Needs**

Chichester Forest Schools work with many children with differing needs. Our staff have been trained to adapt their approach to children's differing needs. Please let us know of any difficulties your child may have and any behaviours or triggers that may impact on their ability to take part in forest school activities. The more we know the more we can be sensitive to your child's needs and ensure they have a fun day. We are a trauma informed organization.

#### Refunds

We do not generally give refunds and would carry over the booking to the next available session.

### **Cancellation and Postponement**

Sessions run in most weathers; we will put up a shelter if rain is forecast. We will continue to run woodland sessions unless there are high winds forecast (approx. 40mph) or a thunder and lightning storm very close by. The leader of the session will check the weather forecast and inform all attendees if the session must be cancelled. We will aim to rearrange sessions and rebook your child onto a future session. Please do check our Facebook page/your email/text on the morning, to make sure that you pick up any messages.

#### **Feedback and Evaluation**

We will be asking you to provide feedback on these sessions so that we can evaluate and improve what we offer.

# **Photographs**

We like to take photographs during sessions to put on our website, social media and marketing material. We ask your consent to do so. If you do not wish us to do so, please say no.

# **Behaviour Policy**

We treat all children with respect and ask that they are respectful and kind to our staff and each other. In the unlikely event that we feel a child is not behaving in a safe or appropriate way and/or that their behaviour is putting them in danger or is affecting the safety and enjoyment of the group we will contact you and the child may need to leave the session.



RAM 20/08/2024