

KIELDER WATERSIDE



FOREST ESCAPE

Kielder Waterside – Terms and Conditions 2025

General Rules

- Please arrive at each activity at least 10 minutes before you start (This does not apply to swimming)
- Any late arrivals will not be eligible for a refund.
- Long hair must be tied back whilst in the range.
- In hot weather please wear sunscreen, insect repellent and a hat.
- Wear appropriate clothing for the relevant activity.
- Remove all Jewellery.
- If you arrive late or cancel an activity then a refund cannot be given.
- Please check the appropriate age ranges for each activity
- All children under the age of 18 years must be accompanied by an adult to the activity.
- On watersports activities, children under the age of 18 must be accompanied by an adult on the activity.

Mini-Segways

Balance and ride on our Mini-Segway's and enjoy some fun-filled games. Great for children and adults with a top speed of 11mph!

Go Active instructors will give you a full brief on how the Mini-Segway's work, you will receive a full training on how to get on and off the Mini-Segway and operate them to you full potential.

Notes:

- Minimum weight of 3.25 stone (20.5kg)
- Maximum weight of 15.5 stone (100kg)
- Minimum height of 120cm (3.9ft)
- Maximum height of 200cm (6.6ft)

Ages: 6+ years old (Adult supervision for under 18's)

Session lengths 30 minutes (20 minutes ride time)

Meeting point: Race Track (Behind Tipis)

Tomahawk Throwing

Tomahawk throwing is a fun, safe activity with our qualified instructor in a dedicated area.

Throw tomahawk axes with correct technique shown by our instructors at the targets and see if you can not only hit the target, but get your axes to stick in!

Ages: 8+ (Adult supervision for under 18's)

Session length: 45 minutes

Meeting point: Target Sports Range

Archery

Learn the skills and techniques of shooting a bow and arrow in a safe, fun and interesting introduction with our Archery instructor. Enjoy playing different games.

Ages: 8+ years old (Adult supervision for under 18's)

Session length: 45 minutes.

Meeting Point – Target Sports Range

Air Rifles

These 1.77 rifles are the perfect way to have a go at some safe shooting in our target sports range. Take away your target souvenir and show off your shooting skills to your friends and family.

Ages: 12+ years old (Adult supervision for under 18s)

Session length: 1 Hour

Meeting Point- Target Sports Range

Kielder Segway^{PT} Tour

Come and take a beautiful tour of Kielder waterside using one of our Segway's.

Start off with a full safety brief and instructions on how to use our Segway's by one of our trained GO Active team members.

Once ready you will go on an instructor lead tour around the lakeside way where you will see beautiful scenery within Europe's largest man made forest, with a vast variety of wildlife and forest there is plenty to see on the tour.

Notes:

- Minimum weight 7.5 stone
- Maximum weight 19.5 stone

Ages: 12+ years old (Adult supervision for under 18's)

Session length: 1 hours

Meeting Point – Race Track (Behind Tipis)

Crossbows

Learn how to fire a crossbow under supervision of our qualified crossbow Instructor in a safe, fun and interesting introduction to the sport and enjoy playing different games.

Age: 12+ years old (Adult supervision for under 18's)

Session length: 45 minutes

Meeting Point – Target Sports Range

Canoeing

- Learn how to paddle safely on Kielder reservoir with one of our activities instructors.
- Sessions are outdoor, please dress accordingly.
- Instructors will inform guests what to do if they fall from their canoe into the water.
- Enjoy a guided tour around the reservoir and see Kielder from a unique perspective.

Age: 8+ years old (Adult supervision for under 18s)

Session length: 1 Hour 30 minutes

Meeting Point – Watersports Meeting Point

Paddleboarding

- Designed for beginners, our Stand Up Paddleboard (SUP) lessons are ideal for those looking to develop a new skill and feel more confident exploring the water by Paddleboard.
- You'll spend 1.5 hours with an instructor who will start from the very beginning, covering everything from safely carrying the board, getting to your feet, paddling and manoeuvring and how to respond in an emergency.
- Lessons take place at Kielder reservoir with breathtaking views across the water.

Age: 12+ years old (Adult supervision for under 18s)

Session length: 1 Hour 30 minutes

Meeting Point – Water Sports Meeting Point

Kayaking

- These tandem kayaks are a great way to explore the reservoir at Kielder.
- You'll spend 1.5 hours with an instructor who will start at the beginning; covering how to sit in the kayak/paddling techniques.

Age: 12+ years old (Adult supervision for under 18s)

Session length: 1 Hour 30 minutes

Meeting Point- Water sports meeting point

Pond Dipping

- Discover the wildlife which choose to make our ponds at Kielder their home
- Get close to the aquatic wildlife and learn how to identify all of the beasts, bugs and amphibians
- Identify the creatures you catch

Age: 3+ years old (Adult supervision for under 18's)

Session Length: 30 Minutes

Meeting Point: Please meet at reception

Please note: This session is weather dependent and won't run in near to and freezing conditions.

Water Walkerz

Why not try something different and try to walk on water inside a giant ball. You can go in fully clothed and you don't even get wet.

Notes:

- Helmets are provided and must be worn when inside the water Walkerz
- Loose clothing is required with no sharp objects. Preferable shorts and a t-shirt.
- Clothing must be dry
- Sessions are in our indoor swimming pool.
- Only people under 15stone are allowed inside the Water Walkerz

Ages: 5+years old (Adult supervision is required for under 18's)

Session length: 5 minutes per participant

Meeting Point – Swimming Pool

Karting

With a top speed of 16kmh, these karts are great to test your skills around our track.

Notes:

- Helmets, Knee and Elbow pads are compulsory (provided)

Ages: 5-12 years

Session length: 20 minutes

Meeting Point: Track area

Nature Crafts

Come to our nature cabin and take part in a wide range of nature activities depending on the time of year. Create a plant pot bug hotel, animal seed drawing/rock painting- a whole host of activities for the family to enjoy.

Ages: 3 years + (Adult supervision is required for under 18's)

Session length: 1 Hour

Meeting Point- Nature Cabin

Sea Scooters fun session

Play different swimming pool games with our RS3 Turbo Sea Scooters.

Notes:

- Participants must be competent in the water
- Swimwear must be worn in the swimming pool.

Ages: 8+ years old (Adult supervision is required for under 18's)

Session length: 1 hour

Meeting Point - Swimming Pool Reception

Xplorer!

Using a map of the site you need to navigate your way to each of the points as fast as you can whilst trying to guess the answers to each question. Explore the site but be sure to pick the best route and take as many shortcuts as you can to beat the clock.

Can you be the first to collect all the answers before the time runs out?

Ages: 4+ years old (Adult supervision is required for under 18's)
Session length: up to 1 hour
Session location: Outdoor activity, please dress according to the weather
Meeting Point – Kielder Waterside reception

Mini Target Sports

Get all the kids involved in an action packed fun and games session using themed junior archery and crossbow equipment.

Notes:

- **Wear appropriate clothing - sport wear or loose clothing and trainers.**

Ages: 3-7years old (Adult supervision is required for under 18's)
Session length: 30 Minutes
Meeting Point – Target Sports Range

Kids Drive Time

Come and have a drive around our race track, these vehicles can be self-driven or with a remote (parental control)

Ages: 3-7 years old (Adult supervision is required for under 18's)
Session length: 15 minutes
Meeting Point- Race Track

Kielder Waterside Swimming Pool and Gym Rules and Guidelines

Tickets for one hour access to the swimming pool include your changing times before and after your swim. Please do not exceed these time constraints so that you and others using the swimming pool are able to gain maximum enjoyment from your session.

- **The pool is not directly supervised but there is always a trained Lifeguard on site.**
- **CCTV is in operation in the pool including our state-of-the-art Poseidon drowning detection system.**
- **The gym area is open from 6am – 10pm seven days per week, adults only (16yrs+).**
- **The pool is open 8am – 8:00pm seven days per week.**
- **The pool is available for both Guests and Fitness package members.**
- **The Sauna and Steam is recommended for people aged 16 and over.**
- **Booking is recommended to avoid disappointment – bookings are made online or via the tablet at reception.**
- **Gym & Swim Memberships are for the solo user booking the membership.**
- **There is no refund policy.**

The health and safety of our users are paramount and to ensure you have an excellent experience we ask that:

- Children under the age of 16 must be accompanied by an adult, either swimming or as a spectator
- Children aged 4-7 years old must be accompanied by an adult over the age of 18 – this can be done on a ratio of 2 (4-7 year olds):1 adults
- Children under the age of 4 must be accompanied by an adult (over 18) on a 1:1 basis
- If you have any medical conditions which you think may impede your ability to swim or enter the area then you must inform one of the reception team

For the comfort and safety of everyone using the swimming pool, we ask that you would please refrain from:

- Diving, bombing, running, dunking
- Jumping in the pool backwards
- Acrobatics
- Pushing
- Sitting on another person's shoulders
- Fighting
- Petting
- Eating or drinking in the pool
- Shouting
- Crying wolf
- Using snorkeling equipment, flippers or large inflatable's

Additionally, we ask that pool users take note of the following rules:

- Armbands and other such swimming aids are allowed in the pool
- Armbands are to be used on the arms only
- Babies must wear waterproof nappies if they are using the pool

We thank you for your adherence and wish you the best experience whilst using our facilities