

# Creative Holiday Workshop at the Gerald Moore Gallery – FAQs

**Q: What times do the workshops run?**

A: Workshops run from 10:00 AM to 2:30 PM each day.

**Q: Where will the workshops be held?**

A: Most workshops are held in the Gerald Moore Gallery (Room GMG3). On nice days, some activities may take place in the Sculpture Garden.

**Q: How do I get to the gallery?**

A: Please enter Eltham College via Grove Park Road and walk through a pedestrian gate next to the Chapel to get to the gallery. The entrance on Mottingham Lane is currently inaccessible.

**Q: Is there parking on site?**

A: Parking is available on first-come first-served basis in Eltham College's Triangle Carpark on Grove Park Road.

**Q: Are the Creative Holiday Workshops open to children who are not pupils of Eltham College?**

A: Yes, children aged 7 to 15 years old are welcome, regardless of which school they attend.

**Q: How do I book and pay for a workshop?**

You can book via our website which will direct you to Bookwhen. You will need a PayPal account to make payments on Bookwhen. If you would like to pay via bank card or bank transfer, you can do so at the gallery or through email.

**Q: What should I do if I am running late to collect my child?**

A: Please call 020 8857 0448 as soon as possible if you will be later than 2:45 PM.

**Q: Is lunch provided?**

A: No, lunch is not provided. Please send your child with a nut-free packed lunch. We cannot reheat food, but small snacks like fruits and crisps are provided.

**Q: What should my child bring to the workshop?**

A: Your child should bring:

- A nut-free packed lunch
- A refillable water bottle
- An optional fruit snack
- Weather-appropriate clothing (e.g. waterproof jacket, sun hat/cap)

**Q: Can I book single workshops?**

A: Yes, you can book individual workshops.

**Q: Do you accept the Tax-Free Childcare scheme?**

A: No, we currently do not accept the Tax-Free Childcare scheme.

**Q: Do you accept Child Care Vouchers?**

A: No, we do not accept Child Care Vouchers at this time.

**Q: How far in advance do I need to book?**

A: Bookings must be made at least 2 days in advance.

**Q: Can I get a refund if I cancel?**

A: Yes, as long as you cancel at least 3 days in advance. No refunds are available for cancellations made with less than 3 days' notice, or for missed days due to illness.

**Q: My question isn't covered here. What should I do?**

A: Please email [info@geraldmooregallery.org](mailto:info@geraldmooregallery.org) and someone will assist you.