

## **Terms and Conditions**

### **Payment and confirmation**

Payment must be made in full when booking your place. Once payment has been taken your booking is confirmed and your place is secure.

All booking forms must be completed before attending your first session. It is the responsibility of the parent/carer to inform Mini Munchkins of any changes, including medical conditions, prior to each session.

The fees are for one family, inclusive of multiple births.

### **Missed sessions**

Regrettably, I am unable to refund sessions for which you are absent. I will, however, try my best to offer you a catch up class, where available.

### **Illnesses and immunisations**

If yourself or your baby have been unwell with any contagious illnesses, sickness or diarrhoea please do not attend the class until all symptoms have been absent for 48 hours.

Please do not attend any sessions if you or your baby are testing positive for Covid 19.

It is not fair on other families to attend the class if either of you are unwell as this puts others at risk.

Babies should not be massaged within 24 hours of having any immunisations. Babies should not be massaged when they are unwell and/or have a high temperature.

### **Cancellations**

Should you be unable to attend the course and wish to fully cancel your place, please let me know as soon as you are aware, so that I can re-advertise your place or let parents on waiting list know. A full refund will be given, providing you give me 7 days notice. Should you cancel your place after this, and I am unable to fill your space, only a 50% refund can be issued.

Should I need to cancel a session (due to illness or extreme weather conditions, for example) I will refund the session fee or offer an alternative date. I reserve the right to cancel a course if the minimum numbers required are not met. Should this occur, you will be notified in advance of the start date and I will offer an alternative or refund your course fee in full.

If a local/national lockdown comes into force, our course will move online and be held via Zoom. No refunds can be given in this circumstance.

**Safety**

Mini Munchkins is not liable for any loss, damage or injury that may occur whilst attending any of our sessions. You are bound to disclose any information regarding yours and your baby's health relevant to the practise of the session you are attending.

You are responsible for all applications of skills you may practise outside of the sessions, both now and in the future.

**Personal Data**

Mini Munchkins adheres to the latest Data Protection Policy. I will not use any information you give me in any way. Your data will not be sold on or shared with any third parties. Your completed registration form is kept in a secure place.