



Booking Terms & Refund Policy

1. Booking & Payment

All bookings must be made in advance via Bookwhen. A space is only secured once full payment has been received. Sessions are intentionally limited in size to maintain a calm, nurturing environment. Bookings are non-transferable and cannot be assigned to another person.

2. Drop-In Bookings

Drop-in sessions are subject to availability. Cancellations made more than 48 hours before the session start time are eligible for a full refund. Cancellations made within 48 hours of the session are non-refundable, including for illness or changes in personal circumstances.

3. Sibling Bookings

Sibling discounts are available where stated at the time of booking. Bookings must be made together to qualify for the discount.

4. Cancellation by the Provider

If a session is cancelled by Breathe with Bee due to unforeseen circumstances, a refund or alternative session will be offered.

5. Health & Medical Responsibility

For family sessions, children remain the responsibility of their parent/carer at all times.

For school sessions, I will be in charge of the children throughout the session. I create a supportive and inclusive space where children are encouraged to take part in a way that feels right for them.

I kindly ask that children are respectful of themselves, others, and the space, so everyone can feel safe and comfortable in order to enjoy the session.

Parents/carers must ensure that all relevant medical information is disclosed at the time of booking.

It is the parent/carer's responsibility to inform the instructor of any changes prior to attending.

6. Behaviour Expectations

Sessions are delivered in a small-group, calm environment.

Children are expected to:

- Follow basic safety guidance
- Show respect towards others
- Engage in a way that supports a positive group experience

If a child's behaviour compromises the safety or wellbeing of others, the parent/carer will be contacted to discuss appropriate next steps.

Breathe with Bee reserves the right to withdraw a place if behaviour consistently disrupts the safety or integrity of the group. Refunds will not be issued in this circumstance.

7. Arrival

Please arrive on time to help sessions run smoothly and maintain a calm environment for all attendees.

8. Photography & Media

Photographs or short video clips may occasionally be taken for promotional purposes. Images are only used where explicit consent has been provided. No child's full name will be published alongside images.

9. Data Protection

Personal information is collected only where necessary to support bookings, communication, and safe delivery of sessions. Data is stored securely and handled in line with UK data protection requirements.