

Dogs Go Bark Parks – Event Terms & Conditions

1. About These Terms

1.1 These are the terms and conditions governing participation in any **Dogs Go Event** held at our Bark Parks® (the “event”).

1.2 By booking or attending an event, you agree to be bound by these terms.

1.3 Dogs Go reserves the right to amend these terms and any related content on our website at any time. The version in force at the time of booking will apply.

1.4 If you book on behalf of others, you confirm that all participants have been informed of these terms and agree to them. Dogs Go is not responsible if any member of your group cannot participate because information was not shared.

2. Who We Are and How to Contact Us

2.1 We are **The Dogs Go Group Ltd**, a company registered in England and Wales (company no. **10575728**) with registered office at 148 Heathbank Avenue, Irby, CH61 4YG.

2.2 You can contact us using the details on the “Contact Us” section of our website.

2.3 If we need to contact you, we will use the details provided at the time of booking.

3. Our Contract With You

3.1 A contract is formed when your payment is processed and you receive a booking confirmation.

3.2 If we are unable to accept your booking due to capacity or restrictions, we will inform you and no payment will be taken.

3.3 Please keep your booking reference safe and quote it in correspondence with us.

4. Participation in Events

4.1 Events will take place on the date and time specified in your booking confirmation.

4.2 All participants must complete any required **liability waiver** before entering. Failure to do so will result in exclusion without refund.

4.3 Events at Bark Parks® involve off-lead, multi-dog environments. By attending, you accept the inherent risks, including but not limited to:

- Dogs bumping or knocking into people (especially children or vulnerable adults)

- Wet, slippery, or uneven ground
 - Trip hazards (including holes dug by dogs)
 - Unpredictable dog behaviour around other dogs or people
 - Natural water features with rare but real risk of injury or drowning
 - Play equipment designed for **dogs only** – not for adults or children
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5. Bark Park Rules (Events)

1. You enter at your own risk. Dogs may behave unpredictably in busy, multi-dog environments.
 2. Owners are **responsible for supervising their dogs at all times**. Dogs must not be left unattended or allowed to eat items from the field.
 3. Dogs that display aggression, repeated humping, pinning, or fixating behaviours must be removed immediately.
 4. No un-neutered males over 12 months are permitted.
 5. Owners must leash and remove their dog if causing distress or nuisance.
 6. Children must be supervised and remain under control at all times.
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6. Important Information

6.1 Bark Parks® are outdoor fields. While we take all reasonable steps to maintain them, **we cannot guarantee that dogs will not encounter natural hazards** such as mushrooms, ragwort, grass clumps, or holes.

6.2 Owners are expected to prevent their dogs from eating vegetation, soil, or foreign objects.

6.3 Bark Parks® are not guaranteed escape-proof.

6.4 All risks inherent in dog ownership and outdoor play apply, including risks caused by other owners' negligence.

7. Cancellations & Changes

7.1 All event bookings are **non-refundable**.

7.2 You may reschedule with at least **7 days' written notice** (subject to availability).

7.3 If less notice is given, your booking will be forfeited.

8. Our Right to Cancel or Refuse Entry

8.1 Dogs Go may cancel an event due to weather, safety concerns, or other unforeseen circumstances. In such cases, we will offer rescheduling where possible.

8.2 We may refuse entry or ask you to leave without refund if:

- Waivers are not completed.
 - Participants are intoxicated or aggressive.
 - Dogs or handlers behave in a way that risks harm, nuisance, or distress.
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9. Prices & Payment

9.1 Prices (inclusive of VAT) are those published at the time of booking.

9.2 Payment is required in full at booking.

9.3 Additional attendees must be paid for on arrival (subject to capacity).

9.4 No refund is given if fewer participants attend than booked.

10. Liability & Responsibility

10.1 By entering, you confirm that you and your party attend **at your own risk**.

10.2 Owners accept sole responsibility for their dogs, children, and guests.

10.3 Dogs Go shall not be liable for any injury, illness, loss, damage, cost, or expense arising from your participation, except where liability cannot be lawfully excluded.

10.4 Total liability is limited to the value of your booking.

11. Data Protection

We process your personal information in accordance with our Privacy Policy (available on our website).

12. Other Important Terms

12.1 These terms are governed by the laws of England and Wales. Proceedings may be brought in England and Wales, or in your local courts if you live in Scotland or Northern Ireland.

12.2 If any clause is found unenforceable, the remainder shall remain valid.

12.3 Delay in enforcing rights does not waive them.