



TouchWood South West



Terms and Conditions

Participants:

At the time of booking, I am able to commit to attending all sessions. If I am not able to attend a session at short notice I will let the tutor know.

At TouchWood South West the safety of our students and tutors is of utmost importance to us.

I will wear sturdy footwear at the workshop and all of the required PPE (Personal Protective Equipment) that I am instructed to wear.

I understand that tools can cause injury if misused or used incorrectly. I will follow all safety instructions given to me by the tutor. I take full responsibility for my own safety and well-being while attending TouchWood South West courses. Whilst TouchWood South West takes every possible precaution to avoid injury or risk thereof and provides thorough health and safety briefings, TouchWood South West will not accept liability for any injury caused.

Cancellation Policy:

If you are unable to attend your booked course or workshop and it's more than 6 weeks in advance of the start date, we will offer a refund of the course cost - minus a 10% booking fee, which we will have already incurred for online payment processing.

If it is more than 21 days in advance of the start date, then we can offer a transfer to the same course on an alternative date, providing there are places available or a course is planned for the future. If cancellation is within 21 days of your course or workshop we are unfortunately unable to offer a refund or transfer. We do appreciate that sometimes unforeseen circumstances may mean that you can't attend so we are happy for you to send along a friend to take your place.

We will need their name and contact details prior to the course or workshop.

Should **we** have to cancel a course due to unforeseen circumstances, we will transfer you to the next suitable course dates or give you a full refund.