



# Maggie Moo Music (Tuggeranong)

ABN: 45 153 580 590

## Terms & Conditions Party Services (Moo Doo)

By submitting payment for this event, you have read and agreed to abide by the following terms and conditions.

1. Final payment must be made prior to the commencement of the event.
2. You acknowledge that during the event you, and any other attending parents/carers, must take responsibility for your/their child/ren **at all times**.
3. You warrant that you are permitted to host your event at the specified venue.
4. Event cancellations or requests to reschedule must be made at least 3 days prior to the event. Exceptions may be made for unforeseen medical circumstances or family emergencies.
  - a. If you are required to cancel your event at short notice due to medical or unforeseen circumstances, the event may be rescheduled to a date within 1 month of the original date without penalty.
  - b. Requests to reschedule made within 3 days of the event, other than those in point 4(a), will be accommodated **if possible** but will incur a \$50 inconvenience fee which must be paid prior to the rescheduled event taking place.
  - c. Cancellations by you (with no reschedule):
    - i. Made more than 7 days prior to the event will be entitled to a full refund less \$35 admin fee.  
*For example, if your event is scheduled for Sunday 10th, cancellations must be received on Saturday 2<sup>nd</sup> or earlier for this entitlement*
    - ii. Within 3-7 days of the event will be entitled to a refund of payments made to date less the deposit paid to secure the booking.  
*For example, if your event is scheduled for Sunday 10th, cancellations will be accepted from the Sunday 3<sup>rd</sup> - Thursday 7<sup>th</sup> for this entitlement.*
    - iii. Within 2 days of the event, including on the day, will not be entitled to a refund.  
*For example, if your event is scheduled for Sunday 10th, cancellations received from Friday 8<sup>th</sup> – Sunday 10<sup>th</sup> are not entitled to a refund.*
  - d. If your host becomes unavailable at short notice, Maggie Moo Music (Tuggeranong) will do everything they can to ensure they still fulfil the requirements for your event, including finding a replacement host. We will reimburse you for any services unable to be provided due to the unforeseen circumstances, as required and in agreement with you.

5. Photographs and videos of the event may be taken for **personal use only**. We ask that everyone remains sensitive to the feelings of others and always stop filming should they be asked to do so, and not replicate any materials unless given permission to do so.
  - a. We are always grateful, however, for a tag or mention in any social media sharing you may do as a way of celebrating your time with Maggie Moo!
6. With the exception of item 5, Maggie Moo Music (Tuggeranong) expressly forbids the right to reproduce any part of our sessions in any form (e.g. on the internet, DVDs, photographs etc). Anyone suspected of continually filming or photographing the lessons for any purpose of publication will be asked to stop.
7. All Maggie Moo Music (Tuggeranong) photography, logos and illustrations are the copyright of Maggie Moo Music Limited. Any scanning or reproduction of any of the above without our written agreement will be regarded as being in breach of our copyright and dealt with accordingly.
8. Maggie Moo Music (Tuggeranong) reserves the right to use photographs from events for publicity purposes **if you have agreed for us to do so**. However, in each instance we will always endeavour to inform you first. Maggie Moo Music (Tuggeranong) cannot be held liable for the actions of third parties, and, therefore excludes to the fullest extent possible by law, any liability arising from a breach of this section headed 'Video and Photography' by any party.
9. You acknowledge that Maggie Moo Music (Tuggeranong) does not accept responsibility if any clothing is ruined during a session. Please dress appropriately (both yourself & child) as sessions, primarily Messy Moo sessions, can get messy.
10. You acknowledge that Maggie Moo Music (Tuggeranong) cannot accept any responsibility for the loss or damage of any personal possessions brought or used at the event.
11. You will accept responsibility of any damages caused by you, your child/ren, and/or your guests of any Maggie Moo Music (Tuggeranong) property at your event.
12. We must insist that you do not permit guests to your event if they have any kind of contagious illness including (but not limited to): diarrhoea, chicken pox, impetigo, conjunctivitis, an ear infection or a bad cold/coronavirus. This is to minimise the risk of spreading the illness to others at the event.
  - a. You agree to follow all mandatory health restrictions and advice, including isolation and risk mitigation requirements. Maggie Moo Music (Tuggeranong) will similarly be adhering to any relevant business restrictions released by ACT Health.
13. You acknowledge that Maggie Moo Music (Tuggeranong) accepts no responsibility for personal loss or injury sustained during sessions. You remain responsible for the safety of yourself and your child/ren at all times.

Terms last updated: 28<sup>th</sup> April 2025