

Terms and Conditions for The Dance Spot Membership Schemes

1. What These Terms Cover:

These terms and conditions govern your membership of The Dance Spot. Please read these terms carefully before submitting your membership application. They outline who we are, how we will provide services to you, how you and we may change or end the contract, what to do if there is a problem, and other important information.

2. Information About Us and How to Contact Us:

Who We Are: We are The Dance Spot, a dance school dedicated to providing quality dance education and training.

How to Contact Us: You can contact us by:

- Emailing us at: bookings@thedancespot.uk
- Calling us at: 07497 108961

How We May Contact You: If we need to contact you, we will do so by telephone or in writing at the email address you provided in your membership application form. "Writing" includes emails.

Membership Details

3. Your Membership:

Your membership of The Dance Spot is personal to you, and you cannot let any other person use your membership or transfer it without our prior written consent. If you wish to transfer your membership permanently, please submit a written request. We will consider your request fairly, but any proposed replacement member must provide the same information you submitted upon joining, agree to these terms, and undergo an assessment. If approved, a reasonable administrative charge will apply for the transfer.

4. Membership Start Date:

Members are advised to start their memberships on a date that best suits them. Memberships will be billed monthly. If you wish to change your start date, you can submit a written request. While there is no charge for this service, changing your start date may result in an adjustment to your payment for the following month to reflect the new date.

Code of Conduct and Member Responsibilities

5. Code of Conduct:

Members are responsible for maintaining, paying for, and cancelling their memberships. The Dance Spot is not responsible for cancelling memberships except in exceptional circumstances.

5.1 Temporary Closure: In the event that The Dance Spot temporarily closes, we will pause all memberships, including payments, for the duration of the closure. Memberships will automatically resume once The Dance Spot reopens.

5.2 Conduct at The Dance Spot: You agree to comply with the membership rules of conduct while at The Dance Spot or on its premises. You also agree to ensure that any guests you bring comply with these rules. Failure to comply may result in immediate suspension or termination of your membership.

5.3 Rules of Conduct: You agree that you, and any guests accompanying you, will:

- Dress appropriately for the activities you are undertaking, avoiding clothing that is overly revealing, offensive, or unhygienic.
- Show consideration for other members, their guests, and staff.

- Refrain from using inappropriate, abusive, offensive, or foul language.
 - Not behave in a manner that is violent, threatening, or offensive to others.
 - Not bring, use, or be under the influence of illegal drugs on The Dance Spot's premises.
 - Avoid any anti-social or disruptive behavior, including misuse of equipment or engaging in illegal activities.
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Financial Terms

6. **Payment Decline or Pending:**

If a member's payment is declined or pending, a holding fee for the current class may be required. This fee will be refunded via the same payment method or offered as a voucher to be used within one month of issue.

7. **Late Payment Administration Fee:**

If you pay your membership fees by direct debit and miss a payment due to a canceled or failed direct debit, we will charge a fee for each missed payment to cover our reasonable administration costs.

8. **Changes to Membership Fees:**

We can increase your membership fees at any time with at least 30 days' written notice. If you do not wish to pay the higher fee, you may cancel your contract by notifying us before the fee increase takes effect. Until your cancellation takes effect, you will continue to be charged the previous fees.

Our Rights and Responsibilities

9. **Our Rights to End the Contract:**

We may end the contract and your membership immediately at any time by giving you written notice if:

- You commit a serious breach of these terms (including the conduct rules).
- You commit frequent or repeated breaches, even if each seems minor.
- You fail to make a payment when due, although we will give you seven days to correct this first.
- Your membership has previously been revoked, or you have joined without our prior consent during an ongoing dispute.
- We believe your continued membership poses a risk to the safety or well-being of others or the reputation of The Dance Spot.

10. **Compensation for Contract Breach:**

If we end the contract for the reasons above, we will refund any membership fees paid in advance, but we may deduct or charge you for reasonable compensation for costs incurred due to your breach of contract.

11. **Liability:**

The Dance Spot does not accept liability for injuries or damages resulting from participation in activities or use of facilities. Members participate at their own risk. We are not liable for valuables lost, damaged, or stolen while you or your guests are on The Dance Spot's premises, including locked lockers. We recommend that no valuables are brought to The Dance Spot.

12. **Our Responsibility for Loss or Damage Suffered by You:**

- We are responsible for foreseeable loss and damage caused by our failure to comply with these terms, but not for any loss or damage that is not foreseeable.

- We do not exclude or limit our liability where it would be unlawful to do so, including for death or personal injury caused by our negligence.
 - We are not liable for business losses. Our services are for private use only; we will not be liable for loss of profit, business interruption, or loss of business opportunity.
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Privacy and Other Important Terms

13. Privacy Policy:

We are committed to protecting your privacy. Our privacy policy, detailing how we handle your personal information, can be viewed on our website under the “Policies” section.

14. How We May Use Your Personal Information:

We will use the personal information you provide to deliver services associated with your membership, process payments, and inform you about other products or services we offer. You may opt out of these communications at any time by contacting us.

15. Other Important Terms:

- We are not responsible for events outside our control. If our performance is affected by such events, we will not be liable, provided we attempt to mitigate the issue.
 - We may transfer our rights and obligations under these terms to another organization with similar standing and reputation.
 - No one else has rights under this contract. This contract is solely between you and us.
 - If a court finds part of this contract illegal, the rest will continue in force. Each clause operates separately.
 - Delays in enforcing this contract do not prevent us from enforcing it later.
 - These terms are governed by English law, and you may bring legal proceedings in English courts. Residents of Scotland or Northern Ireland may bring proceedings in their respective courts.
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END OF TERMS AND CONDITIONS