

Pratique Pilates Membership Terms & Conditions

1. Membership Agreement

By purchasing a membership at Pratique Pilates, you agree to abide by these Terms & Conditions. Membership grants you access to our facilities, classes, and services according to your selected plan.

2. Membership Plans & Fees

- Membership fees are billed on a recurring monthly basis unless cancelled.
- Fees are non-refundable, except in special circumstances approved by management.

3. Cancellation, Freezes & Refunds

- You may cancel your membership at any time up to the day before your next billing date to avoid being charged for the following month.
- Once cancelled, you will retain access until the end of your current billing period.
- No partial refunds are provided for unused days within a billing cycle.
- Membership freezes (e.g. for medical reasons) are considered on a case-by-case basis and require management approval.

4. Studio Rules & Etiquette

- Members must treat staff, instructors, and fellow members with respect at all times.
- Appropriate attire must be worn in the studio, including Pilates socks (available for purchase in-studio for £5).
- All equipment must be cleaned and returned after use.
- Phones must be set to silent, and no calls should be answered during class.

5. Liability & Waiver

- All participation in classes and activities is at your own risk.
- Pratique Pilates is not responsible for personal injury, or loss or damage to personal property.
- A signed waiver is required before participating in any studio activities.

6. Personal Training & Class Bookings

- Classes and personal training sessions must be booked in advance.
- If your booked instructor is unavailable, a qualified substitute may be provided.
- Late cancellations (within 24 hours of the session) may result in loss of the session.
- Class availability is subject to change and classes may be rescheduled if necessary.
- Unused classes do not roll over to the following month and will be forfeited.

7. Code of Conduct & Membership Termination

- Inappropriate or disruptive behaviour may result in suspension or termination of membership.
- Management reserves the right to refuse service to anyone violating studio policies.

8. Privacy & Data Protection

- Personal data is collected and used only for studio operations and communications.
- Your data will not be shared without your consent.
- You may request access to or deletion of your personal data at any time.

9. Changes to Terms

- These Terms & Conditions may be updated from time to time.
- Members will be notified of any changes in advance.

By signing up for a membership at Pratique Pilates, you acknowledge that you have read, understood, and agree to these Terms & Conditions.

For any questions, please contact: info@pratiquepilates.co.uk