

## **GENERAL TERMS AND CONDITIONS**

CircusMASH and any of their staff are not responsible for any loss or injury occurring during or resulting from the class.

Payments will be returned if a class has to be cancelled due to lack of numbers.

CircusMASH reserves the right to exclude anyone from our programme, without refund, who is found to be behaving inappropriately, bullying or disrupting the class in any way. This will only be used as a last resort. Our Behavioural and Bullying Policies can be accessed on our website, [circusmash.co.uk](http://circusmash.co.uk).

You must declare all and any medical conditions upon registration and keep us up-to-date with any changes.

You must declare if you do not want to be photographed for marketing purposes (our website, social media), and keep us up-to-date with any changes.

Your booking is not confirmed until payment has been received. Paid for spaces will be given priority.

You must refrain from coming to class if they have had any form of illness within the 48-hour period up to the class.

If we feel it is necessary for safety reasons, we will step in to spot. Please understand that in such a case there may be physical contact.

### **INJURY DURING TRAINING**

Although unlikely, it is important to be aware that learning circus can carry the risk of injury. These risks simply cannot be eliminated without jeopardising the essential qualities of these activities. It is important that participants follow all instructions given by the instructor at all times and do not misuse equipment in any way.

CircusMASH cannot be held responsible for any injury due to not following instructions or misuse of equipment.

### **CANCELATION POLICY**

We are unable to refund any course payments unless we have to cancel a class or course for any reason.

## **COMPLAINTS/CONCERNS**

We hope you love your time here with us at CircusMASH, but if you do have any complaints or concerns please let our Senior Administrator, Jill Arbuckle, know by emailing [jill@circusmash.co.uk](mailto:jill@circusmash.co.uk).

## **TOILETS**

Our toilets are located in the Youth Centre which is two-metres from the CircusMASH entrance. For evening classes, the key to the toilets is behind the Reception Desk.

**I have read and understood the Terms and Conditions above**