



Little Goose Play Cafe
21 West Street, Tavistock, Devon, PL19 8AN
www.littlegooseplaycafe.com

Privacy Policy

At Little Goose Play Cafe, we are committed to protecting your privacy and handling your personal data in a safe and responsible way, in line with the UK General Data Protection Regulation (UK GDPR).

What Information We Collect

We may collect and store the following information:

- Name and contact details (such as email address and phone number)
- Booking details for play sessions, workshops, and events
- Any relevant information you provide to us (e.g. allergy or safety information for your child)

How We Use Your Information

We use your information to:

- Manage bookings and provide our services
- Communicate with you about your sessions or events
- Respond to enquiries or customer service requests
- Improve our services and customer experience

We will only use your data where we have a lawful basis to do so, such as fulfilling a booking or with your consent.

Data Storage and Security



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We take appropriate measures to ensure your personal data is kept secure and protected against unauthorised access, loss, or misuse.

Your data will only be kept for as long as necessary to fulfil the purposes outlined in this policy or to meet legal obligations.

Sharing Your Information

We do not sell or share your personal data with third parties for marketing purposes.

We may share information with trusted service providers (such as booking systems or payment processors) where necessary to operate our business, and they are required to handle your data securely.

Photography and Video

We understand that privacy is especially important in a family environment.

- Customers are welcome to take photos of **their own children**, but we kindly ask that you remain mindful that **other families may not have given consent** for their children to appear in photos or videos.
- We may occasionally take photos within the play café for promotional purposes. Wherever possible, we aim to ensure that children are **not identifiable**.
- If we would like to take or use **identifiable photos** of your child, we will **always ask for your explicit consent in advance**.

Your Rights

Under UK GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your data (where applicable)
- Withdraw consent at any time (where consent is the basis for processing)



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To exercise any of these rights, please contact us directly.

Contact Us

If you have any questions about this policy or how your data is handled, please get in touch with us.

Rosie Greaves,
Owner - Little Goose Play Cafe
hello@littlegooseplaycafe.com