

# ***Fox Wood Forest School***

Fox Wood Forest School A Not For Profit - Social Enterprise - Company Number 10469295  
102 Factory Lane Roydon Diss IP22 5QW

## ***Terms & Conditions***

*By booking with Fox Wood you are agreeing to the following terms & conditions.*

## ***Bookings and Payments***

Places can be booked via our booking system and payment made online at the time of booking.

## ***Cancellation***

Every effort is made to ensure that sessions run as scheduled, however, Fox Wood Forest School reserves the right to cancel activities due to staff illness, insufficient numbers, severe inclement weather or unforeseen circumstances. You will be notified if this occurs and offered an alternative session.

We keep ticket prices as low as we can in order to make forest school accessible to all, groups need to be full for them to be financially viable, therefore we can not refund cancelled bookings where short notice is given.

We understand that there are many valid reasons why you may not be able to attend a session you have booked, if we are given enough notice (7 days), we can offer your space to someone else and email you a voucher code to enable you to book another suitable date. We are working on a tight budget and are always looking to make improvements to Fox Wood and really value your support in helping us do this.

## ***Weather***

Fox Wood will continue to run sessions unless it is deemed unsafe to do so. The forest school leader will check the weather forecast and inform attendees if the session has to be cancelled. Please provide contact details.

## ***Illness***

Please ensure your child is healthy enough to attend the session as they will be engaged in lots of physical activity. If they have had vomiting or diarrhoea in the past 48 hours please keep them at home. If they have any COVID-19 symptoms, or have someone in their household who does, or have been advised by NHS Test and Trace to self-isolate should not attend Fox Wood. Refunds will not be given in the case of illness.

## ***Clothing***

Please bring your child appropriately dressed to every session, see clothing recommendations. Your child is likely to get dirty and muddy and could possibly tear their clothes. Fox Wood takes no responsibility for soiled or damaged clothing.

## ***Tools***

For health and safety reasons children must not bring their own tools or knives to use at Fox Wood sessions. Tools will be confiscated and returned to the child's parents.

## ***Data Protection***

Our handling of all information provided to us during registration will comply with the Data Protection Act 1998. We will not sell or disclose your personal details to any other agencies. We will not contact you other than about other Fox Wood Forest School activities.

## ***Medical Information***

Please ensure your child's medical information is kept up to date. Please make sure any necessary medications are available (epi-pens, inhalers). Please inform us of any behavioural, educational or communication needs your child has, any information you pass on will be held in strict confidence and will enable us to meet your child's needs more fully.

## ***Photographs***

We take photos and videos during sessions. These are for use on our website, promotional leaflets and social media pages. You will be asked for your consent form when you book, please inform us if you do not want your child to be photographed.