

## **Parent and Child Terms and Conditions:**

### **Booking and payment**

Ticket Price is per family/Childminder. Sessions must be booked and paid for online in advance using our booking system. Fees are non refundable.

### **Clothing**

Please ensure children and adults arrive at Mucky Boots appropriately dressed for the weather conditions on the day, including bug spray, sun cream, hats, boots etc. You are likely to need a change of clothing and gloves...

### **Equipment**

Our space will be set up and ready for play on arrival. Mucky Boots Education does not accept responsibility for your or your child's property.

### **Safety**

Mucky Boots Education staff will carry out a risk benefit assessment prior to your arrival on site and in advance of any adult led activities we may offer. Parents and carers are responsible for their child throughout sessions. In making a booking, you accept associated risks with play spaces and forest school type activities which may be on offer.

### **Cancellations**

Should our regular adult and child team members be unable to attend due to sickness, we will do our very best to find suitable replacements. Should we have to cancel due to staff illness, we will let you know as soon as possible and refund the cost of the session.

Refunds are not given for reasons outwith our control, eg inclement weather affecting roads.

### **Photographs and Videos**

We may record children's experiences by taking photographs/video clips. These photographs and videos are saved on Mucky Boots Education IT devices which are password protected. We also use some of our photos for display purposes, training purposes and publicity/marketing, including uploading some photos on our social media pages eg Facebook and Twitter. We ask for your consent to do this on the booking form.

### **Data protection**

All information held by Mucky Boots Education is stored on password protected devices and Google Drive in accordance with GDPR. We will not share your information with anyone else.