



BOOKING TERMS & CONDITIONS

Thank you for booking your place at Bumblebee Beatz! I'm really looking forward to having you join me for lots of musical fun and learning each week!

Refunds

A course or event may be cancelled provided you inform Bumblebee Beatz in writing within 7 days of the course commencing. Please note there may be an administration charge of up to one-class for any changes made. We appreciate your understanding in this.

Holidays and sickness policy

Regrettably we cannot offer discounts or refunds to cover your booked holidays due to the need to ensure continuity of service.

Supervision and withdrawal of service

All children must be supervised at all times and not left unattended.

Any children behaving disruptively may be asked to leave the group.

Should a carer or associated visitor behave in a way that Bumblebee Beatz feels is unreasonable then the company reserves the right to withdraw the provision of classes to the client.

Renewals

Approximately two weeks before your term ends your Bumblebee Beatz teacher will ask you whether you wish to renew for another term. Bumblebee Beatz will inform you of how to rebook your space and the payment terms. This is usually done via our online booking system. Please note however that places remain on a first come first served basis.

Cancellation of classes policy.

Bumblebee Beatz will endeavour to run classes during bad weather such as snow and ice however in some cases classes may have to be cancelled. Parents will be updated through either the Facebook Group or by email/text so please ensure all contact details are kept up to date.

Illness

Parents are asked to keep their child at home if they have a serious infection and to inform the Bumblebee Beatz teacher as to the nature of the infection so that other parents can be alerted.

Please keep your child at home if he/she:

- Has a fever or has had one in the previous 24 hours

- Has had an upset stomach or diarrhoea in the previous 48 hours
- Has heavy nasal discharge
- Has discharging eyes

If your child is displaying any of the symptoms of possible communicable diseases such as:

- Measles
- Chicken pox
- German measles
- Whooping cough
- Impetigo
- Scarlet fever
- Hand, foot and mouth disease
- Norovirus
- COVID-19

We cannot offer a refund for a lesson missed due to illness.

Sibling/Childminder discount:

Siblings and additional children cared for by a childminder (maximum of 3 children) are welcome to attend Bumblebee Beatz free of charge but you must book a 'sibling/childminder' ticket to ensure enough resources are available in class. Please note siblings/children of differing ages can only be accepted into Family Bees classes.

Please note parents are responsible for all children at all times and the Bumblebee Beatz teacher will not be held responsible if for instance a parent needs to take one sibling to the toilet etc.

Commitment to Equal Opportunities:

At Bumblebee Beatz we have a commitment to ensure that the equipment and activities are of value and worth to everyone regardless of race, culture, language, gender, age, experience, religion, background, ability, or disability.

Data Protection

The information on this form contains personal data.

Bumblebee Beatz will record, process and keep your personal information secure in accordance with the Data Protection Act 1998. Information will not be passed onto a third party.

Videos, photographs and confidentiality

We love you taking pictures or videos of your children during our classes provided it doesn't interfere with the class. In addition, please always be sensitive of taking pictures of others without their permission. If you are asked to stop, please do respect the rights of others.

Please inform us via the booking form if you consent for your Bumblebee Beatz teacher to take photographs/videos of you and your child during our classes. These may be used for advertising purposes, on social media, flyers, banners, leaflets and the Bumblebee Beatz website.

Protection of property

Please note that your property left in prams or bags is your responsibility and not the responsibility of Bumblebee Beatz or the venue.

Health & Safety and Hygiene Policies:

Bumblebee Beatz follows rigorous internal checks of the venue and its own equipment to ensure that they are clean and safe. Daily Risk Assessments are conducted.

All children are to be supervised at all times. Each parent / caregiver is responsible for each child at all times. Bumblebee Beatz is not at any time responsible for the safety of infants in its setting.

Bumblebee Beatz asks all parents and carers attending Baby Bees classes to remove their shoes while in class to reduce the chance of transmission of microorganisms. Shoes need to be worn to visit the bathroom within class times.

Changes to our Terms and Conditions

Bumblebee Beatz from time to time may need to update or change these T&Cs. It will inform you of changes through regular channels of communication and you have 14 days to opt out of accepting changes in writing.

Failure to do so will entitle Bumblebee Beatz to treat this agreement with you as being updated with the changes. Bumblebee Beatz Terms and Conditions are aimed to offer and present a fair structure to all who attend. We aim to provide our clients with the highest quality classes we can give.

Please note participation of a Bumblebee Beatz class is entirely at your own risk without any proven negligence or breach of duty or care or lack of due diligence by Bumblebee Beatz or any of its employees.