



## Sunekos® Training – Frequently Asked Questions (FAQs)

### Learning Outcomes

By the end of this training course, you will be able to:

1. **Understand the science behind Sunekos®**
  - Understand the pharmaceutical and wound healing heritage of the company
  - Explain the role of hyaluronic acid and amino acids in ECM regeneration
  - Describe how Sunekos® differs from other injectable products (e.g., fillers, other skin boosters and rejuvenators)
2. **Identify appropriate patient indications**
  - Recognise ideal patient profiles for Sunekos®
  - Understand contraindications and when to avoid treatment
3. **Confidently deliver Sunekos® treatments**
  - Demonstrate correct injection techniques for face, periorcular area, neck, décolletage, and hands
  - Select the appropriate protocol based on treatment area and patient goals
  - Maintain best practice for hygiene, safety, and patient comfort
4. **Integrate Sunekos® into your clinic offering**
  - Understand how to combine Sunekos® with other aesthetic treatments
  - Confidently communicate treatment benefits and outcomes to patients
  - Build patient loyalty through visible, natural-looking skin improvement
5. **Apply safe and effective aftercare**
  - Provide appropriate post-treatment advice
  - Recognise and manage common side effects
  - Know when and how to escalate patient concerns

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### 1. Course Structure & Practical Training

#### **Will I be required to perform treatments during the training?**

Yes. This is a hands-on, in-person training course. You will perform treatments under the supervision of our experienced trainers. Full consent will be obtained before any procedures take place.

#### **Will there be supervision during the hands-on training?**

Absolutely. All practical components are delivered under the guidance of certified trainers who will provide support, feedback, and ensure safety throughout.

**Will I be required to receive treatment during the training?** We do encourage delegates to experience treatment under the supervision of our experienced trainers. Full consent will be obtained before any procedures take place.

**Can I opt out of receiving treatment during the training?**

Yes. If you prefer not to receive treatment, please notify Aesthetic Source in advance so we can make suitable arrangements, please inform us if you plan to bring your own model.

**What if I'm uncomfortable performing injectable procedures on others during training?**

Please let us know before the session. We will ensure a supportive environment and can adjust the training to suit your comfort level.

**Can I attend the training remotely?**

No. Due to the hands-on nature of this course, in-person attendance is required for certification.

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## **2. Preparation & Logistics**

**What should I bring to the training session?**

- Comfortable, professional clothing suitable for performing and receiving treatments
- PPE will be provided, but feel free to bring your own if preferred

**Is there a dress code?**

Wear professional clothing that allows for easy movement and access to treatment areas. Scrubs or clinic attire are ideal.

**Will lunch be provided?**

Yes. Please advise us of any dietary requirements when registering.

**How will I be notified if the session is cancelled or rescheduled?**

We will notify you by email and phone. Ensure your contact details are accurate at registration.

**Can I cancel or reschedule my training session?**

Yes. Cancellations or changes must be made at least 7 days in advance. Late changes may incur a fee. Please refer to our cancellation policy.

**What happens if I miss a session?**

Contact us as soon as possible. While we will try to accommodate you, missing the practical portion may affect your certification. Refunds are not offered for missed sessions.

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## **3. Eligibility & Safety**

**What qualifications do I need to attend?**

This course is suitable for qualified healthcare professionals including doctors, GPs, dermatologists, plastic surgeons, dentists, registered nurses, and other regulated HCPs with an aesthetics background.

**Are there any health considerations I should be aware of?**

Yes. If you are pregnant, have allergies, or medical conditions that could affect your participation, please let us know before the course.

**What are the risks associated with injectable training?**

All procedures are carried out under supervision, following strict hygiene protocols. Risks and safety procedures will be fully explained during training.

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**4. Materials & Post-Training Support****What training materials are provided?**

You will receive:

- Sunekos product and protocol information
- Tools for practice
- Access to educational resources to support your learning after the course

**Will there be post-training support?**

Yes. Ongoing support is available via email, optional follow-ups, and peer-to-peer groups. Trainer contact details will be shared for further guidance. The full AestheticSource team, led by your regional BDM, will be available to support you as you develop your practice.

**How can I contact the training team?**

Email [training@aestheticsource.com](mailto:training@aestheticsource.com) for any questions. Trainer contact details will also be provided during your session.