

# Baybrook Dog Training and Behaviour Privacy Policy

We've updated our Personal Data and Privacy Policy in line with new data protection legislation (GDPR), which comes into force on 25th May 2018.

This privacy policy sets out how Baybrook uses and protects any information that you give Baybrook when you use this website.

Baybrook may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 20th May 2018.

In order to process your enquiry and provide you with the best possible level of service, we may need to collect information for sending you information about our products and services. This may include your name, address, email address and telephone number. This information is in accordance of the GDPR 2018.

We would like to assure you that we are 100% committed to protecting your privacy and security.

We will not, under any circumstances, pass on any information we have collected about you to any third party. All personal information is held securely to ensure that no other party is able to view your details.

If you wish to check the information that we hold about you, you can do this at any time by emailing us. If the information is inaccurate, we will delete it or correct it immediately. We may request proof of identity before disclosing sensitive information to you.

We do not endorse sending 'spam' mail and will only send you information relevant to you regarding future dog training, workshops or events that we may be running, or information about how to join our society. You can unsubscribe from our newsletters at any time.

## Payment and Contact Processes

We use Bookwhen to provide us with services which are needed to run our business and help assist us with our work and who process your information for us on our behalf.

Your information will be shared with these service providers where necessary to provide you with the service you have requested, whether that is accessing our website, joining our mailing list or paying for classes or workshops from us.

If you would like further information about the identities of our service providers, however, please contact us directly via our contact form or by email and we will provide you with such information where you have a legitimate reason for requesting it (where we have shared your information with such service providers, for example).

## Links To Other Websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be

responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Baybrook will only retain personal data for as long as is necessary to provide our services or for as long as we reasonably require to retain the information for our lawful business purposes or comply with a statutory or other legal requirement.

Baybrook is not responsible for the contents or reliability of any other websites to which we provide a link. We cannot guarantee that these links will work at all times and have no control over the availability of the linked pages.

Please direct any comments or enquires relating to this policy to:

Lucy Davis  
1 Tillbrooks Hill  
Cowlinge  
Newmarket  
Suffolk  
CB8 9QF