



BOOKING TERMS & CONDITIONS

Thank you for booking with Messy Bubs.

Please read the following carefully.

HEALTH AND SAFETY

- Messy Bubs follows rigorous internal checks of the venue and its own equipment to ensure that they are clean and safe. Daily Risk Assessments are conducted.
- During any messy play / exploratory play sessions please ensure your child is supervised at all times to eliminate the risk of choking etc
- Messy Bubs asks all parents and carers to remove their shoes while in session in order to reduce the chance of transmission of microorganisms. Shoes need to be worn to visit the bathroom within session times.
- Children are encouraged to wear non-slip socks to avoid injury as some of the venues have hard flooring. Those in charge of the child/children are solely responsible for the control, care and safety of their child/children at all times whilst at a Messy Bubs session. Messy Bubs cannot accept any such responsibility. *All materials are made in the knowledge that they are to played with under a parent / carer's supervision.*
- Under no circumstance will Messy Bubs take responsibility for loss or damages to personal possessions during a messy play session this includes bags and prams left in situ.
- Those in charge of the child/children are under no circumstances allowed to leave the building without taking the child/children within their care with them.
- Messy Bubs reserves the right to require anyone, child or adult, to leave if their behaviour is likely to threaten the safety or enjoyment of others. Attending adults are responsible for the safety of their child/children during each session. This includes the use of all materials and equipment and to ensure that you and your child/children behave in a way to not cause injury or abuse to other children or adults.
- We STRONGLY advise that you dress yourself and your child in clothing appropriate for messy play as Messy Bubs will not be liable for any stains or marks on children's clothes.
- Please inform a member of staff if your child has had a toilet accident so the station/products can be taken away to be cleaned sterilized and replaced.
- We do not use dairy, soy or nuts in any of our sessions. However, some products have allergy warnings labels that state 'may contain traces' of these products.
- Please advise of any food allergies at time of booking and contact us directly to ensure our session is suitable for your little one.
- We make every effort to supply items that are either edible, non-toxic/ hypoallergenic. However, we advise that all materials provided including food items are not to be consumed by the babies/toddlers as some products (despite being edible) may present a choking hazard. We do not accept any responsibility whatsoever for any accident, allergic reaction or illness found to be directly attributable from any product or item provided. It remains the responsibility of the parent/guardian in attendance for supervising the children they are accompanying.
- No Drink or liquids are to be brought onto the activity tarped area due to safety.
- Please ensure all shoes are removed and placed outside of tarped area. Parents/carers must ensure that any verrucas or blisters are covered with a plaster and sock before entering the tarped area.
- Nappies are to be taken away after class or event and not disposed of in the facility bins
- NO RUNNING is allowed in the facilities

Illness

Parents are asked to keep their child at home if they have a serious infection and to inform Messy Bubs as to the nature of the infection so that other parents can be alerted. We cannot offer a refund for a class missed due to illness. You may offer your place to a friend, who also has a child of the same age, to the session. You would need to inform your Messy Bubs leader if this happens.

Please keep your child at home if he/she:

- Has a fever or has had one in the previous 24 hours
- Has had an upset stomach or Diarrhoea in the previous 48 hours
- Has heavy nasal discharge
- Has discharging eyes

If your child is displaying any of the symptoms of possible communicable diseases such as:

- Measles
- Chicken pox
- German measles
- Whooping cough
- Impetigo
- Scarlet fever
- Hand, foot and mouth disease
- Norovirus

Attendance

- Please note that you take full responsibility for the session you have booked into. No refunds or transfers will be given if you have booked your child into a session that does not accommodate their age range.
- On arrival, please can you sign your child in. Please can you notify Messy Bubs if you are unable to attend a session or an event that you've booked onto.
- Due to Covid - 19 and venue capacity each ticket purchased includes entry for ONE supervising adult only. Please contact your Messy Bubs Leader directly should you require additional care givers.
- Messy Bubs do not keep any finished or part finished work from session activities. All materials or work remaining will be discarded. Please make sure you take your Child/Children's work away with you.
- We regret we are unable to provide refunds or transfers for non-attendance or delayed attendance.

Messy Bubs Private Parties/Private Bookings/Child Day Care

- Private bookings, parties and nursery sessions can be booked with us please email info@messybubs.com with your enquiry and we will advise price and availability.
- All of these bookings are taken at the leader's discretion and full terms will be agreed by email, we usually require a non-refundable deposit of \$75.00 and payment is made at the time of booking with the balance to be paid 7 days before the booking date. Deposit is non-refundable if cancelled by booker.

PAYMENTS

- Payment is required at time of booking.
- Payment has an added booking site fee.
- Due to hire charges preparation and material costs, payment is **non-refundable or non-changeable** for missed sessions. This includes non-attendance for illness.

Cancellations

Messy Bubs may have to cancel sessions due to unforeseen circumstances. All participants will be contacted and a credit voucher will be provided, which will be valid for 6 months from the date of cancellations.

PHOTO CONSENT

- Photos and small video clips will be taken during Messy Bubs sessions and maybe used for website, Facebook, Twitter, YouTube and Instagram material. Advertising material.
- If you do not wish to have photos taken of yourself or your child please inform your Messy Bubs Leader. We will also always ask permission prior to taking photos.

COVID - 19 INFORMATION

Each State has their own Covid - 19 regulations regarding expectations when attending one of our Messy Bubs events including mask wearing, vaccination passports and check in details. We ask that you check the guidelines for entry when booking your session located on your local leader's booking site and stated on ticket details. If you have further questions regarding expectations surrounding Covid -19 entry requirements please do contact your local leader.

EQUIPMENT AT SESSIONS

- Please ensure you supervise your child/children when using any of Messy Bubs equipment. This includes balls, hoppers, soft play blocks. Your Messy Bubs leader will provide session instructions at start of class when the equipment can be used. There will also be signage reminding parents/guardians to remain with their child/children at all times.

Commitment to Equal Opportunities:

- At Messy Bubs we have a commitment to ensure that the equipment and activities are of value and worth to everyone regardless of race, culture, language, gender, age, experience, religion, background, ability or disability.