



TERMS AND CONDITIONS – INDIVIDUALS

JULY 2026

By booking a session at Børn of the Forest CIC, you (the booker of the child(ren) attending the session) agree to the following terms and conditions:

- Our sessions will operate in all weathers with the exception of unsafe weather such as high winds which may mean that safety is compromised.
- Please ensure that both adults and children are dressed appropriately for the weather in appropriate clothes and footwear that you don't mind getting wet and muddy.
- In the unlikely event that we have to cancel a session due to unsafe conditions or staff illness; we will endeavour to give you as much notice as possible and offer you an alternative date or refund.
- If you need to cancel a session, please give us as much notice as possible. We do not offer refunds. Credits are issued at our discretion and will only be issued if we are able to sell on your space to another customer. If you have booked a course, we are not able to refund or credit individual sessions that are missed.
- Our session's aim to give children and their families the time and space to connect with nature and with each other. Parents/carers are to remain present in body and mind and are responsible for their own children for the entirety of the session.
- Health and safety information will be recapped at the start of each session. It is then your responsibility to ensure your child is adhering to these rules.
- The forest is a natural and ever-changing environment. Every effort is made to reduce risk and ensure the woodland, and its contents are as safe as possible. However, the nature of the setting means that a degree of risk remains. It is your responsibility to support your child as they play and stay vigilant. If you see something of concern, please report it to Børn of the Forest staff.
- During Børn of the Forest sessions, participants will have access to a wide range of equipment, some of which may be dangerous if used incorrectly. A safety briefing and demonstration will be given before using this equipment and it is then your responsibility for ensuring that equipment is used properly by your child. Only use equipment that is appropriate for the age/stage of your child.
- During some sessions we may provide food and/or drink for children. It is your responsibility to make us aware of any allergies or relevant medical conditions. Please note that we have a nut free policy in place.
- If you bring any snacks, please ensure it is nut free and take any litter home with you. You can compost any organic matter on site.
- Please also take any used nappies to dispose of at home.
- We promote the use of non-single use plastics. Please bring your reusable cup if you'd like to enjoy a hot drink.

If you have any questions relating to these terms and conditions, please feel free to get in touch by emailing info@bornoftheforest.co.uk