



Terms & Conditions

We want you to have the best time at our Holding Mumma events, so here are the T&C's to ensure we're all on the same page. **By booking a ticket, you agree to these Terms & Conditions**

1. Full payment is required at the time of booking in order to secure your place. A small fee for Stripe charges will be added to your total payment. This fee varies dependent on the cost of the event.
2. If, for any reason, we cannot host the event you have booked, we will provide you with a full refund. You will be contacted by email or telephone prior to the start date and time to let you know.
3. All bookings are non-refundable, other than in the circumstance described above. Therefore, if you are unable to attend the event you have booked for any reason, you will not be entitled to a refund.
4. Event tickets are non-transferable.
5. You will refrain from attending an event if you or your child(ren) are unwell or showing any signs of illness.
6. We shall ensure that any toys provided conform to all applicable safety standards and are cleaned after every use.
7. You will watch and take full responsibility for your child(ren) before, during and after the event.
8. You will ensure that you look after your personal belongings at all times. We will not be held responsible for any loss, theft or damage to them during the event.
9. You will ensure that, if you intend to take photographs or videos during the event, the consent of all persons who may feature in such photographs or videos (or, in the case of children, their parent(s), carer(s) or guardian(s)), is obtained prior to doing so; and any photographs or videos taken are retained for personal use only.
10. We are committed to protecting the privacy and security of your personal information. Full details of this commitment, including how we collect and use your personal information in compliance with the General Data Protection Regulation, is contained within our Privacy Notice. A copy of our Privacy Notice is available upon request.