

Terms and Conditions

These terms and conditions are in place to ensure the smooth running and enjoyment of the facility.

Agreement and Understanding

By agreeing to these terms and conditions, the hirer acknowledges their responsibility to ensure that all attendees in their group are aware and adhere to the following stipulations. This agreement is binding on behalf of the hirer and all attendees associated with this reservation.

Please ensure that all members of your group are informed of these requirements.

Attendance

All attendees are expected to conduct themselves in a respectful and orderly manner. Any disruptive behaviour will result in removal from the premises without refund.

Liability and Safety

Attendees participate at their own risk and are responsible for their own safety.

Agility BASE and Brinsea Green Farm are not liable for any injury, loss or damage suffered by attendees.

By booking, you accept responsibility for any loss or damage caused by you, members of your party or your dogs through negligence or misuse of the facility.

Children must be supervised by a parent or guardian at all times while on the premises.

The hirer agrees to use the equipment belonging to Agility BASE in a safe manner and leave it in good working order. All damages and breakages are the responsibility of the hirer and should be reported to Agility BASE as soon as reasonably possible. The cost of repairing or replacing any damage beyond reasonable wear and tear may be charged to the hirer. Agility BASE reserve the right to charge you for any additional costs incurred as a result of extra cleaning required (dogs toileting or rubbish left).

CCTV is in operation within the arena and throughout the entire farm for your safety. By booking, you consent to this monitoring.

Venue Responsibility

You are responsible for the venue throughout the entire duration of your booking. Reasonable precautions must be taken to prevent accidents or damage during this time.

Please drive slowly and cautiously through the farm to ensure the safety of all visitors, animals and property.

Please be considerate of neighbouring properties and respect any livestock.

Please park responsibly, ensuring that no roadways or gateways are obstructed at any time.

Dogs must be kept on lead at all times except when actively engaged in training whilst indoors or in the designated outdoor exercise area.

Hirers must not enter the facility before their booked session start time or remain beyond their booked end time.

Dogs must be clean and have dry feet when on the astro turf. Make sure you have a towel.

Bitches in season are welcome but must wear protective pants.

Ensure your dog is toileted regularly outside before entering the arena. Toileting indoors is strictly prohibited. If your dog has an accident, you must stop immediately, clean the area and report the incident right away. A £10 cleaning charge will be applied for indoor accidents which must be paid on receipt. Failure to report an accident will lead to a ban from the venue.

Toys must be clean, and treats should not crumble.

No dogs suffering from infectious or contagious disease or having been exposed to such disease during the period of 21 days prior to your booking may attend.

Please ensure you wear clean, flat shoes – trail shoes and shoes with stud type soles are not permitted, they cause damage to the turf.

Please have separate shoes for outdoor use.

No food or drink is permitted outside of the viewing area.

No advertising shall be displayed at the venue without written permission of the venue.

Smoking and vaping is strictly prohibited indoors. Please be considerate of others when smoking or vaping outdoors and ensure that doorways remain clear.

After using the arena, please ensure all areas are left clean and tidy. Make sure all indoor lighting and music are switched off and the door is locked. You must vacate the arena promptly at the end of your booking.

Agility BASE reserves the right to charge for any services taken without payment. Failure to pay any outstanding fees (including additional charges or damages) may result in refusal of future bookings and/or legal action to recover costs.

Venue Hire, Payment and Cancellation

All event bookings are non-refundable.

Bookings are only confirmed upon receipt of payment.

Payment in full is required at the time of booking. Bookings are non-refundable but may be transferred to another available date with a minimum of 28 days' notice. Any amendments or rescheduled bookings will incur an administration fee of £5 per hour booked.

Block bookings require a 50% non-refundable deposit at the time of booking. The remaining balance is due no later than two months before the booked date. Block bookings may be transferred once to another available date, provided at least two months' notice is given. Any amendments or rescheduled bookings will incur a £10 administration fee per booking. The balance paid is non-refundable. All requests to reschedule must be made by email.

If Agility BASE needs to cancel your booking, we will make every effort to notify you as soon as possible. We reserve the right to cancel a booking or refuse hire or entry where necessary for safety, operational or other reasonable business reasons, or if these Terms and Conditions have been breached. If we are unable to provide your booking, you will receive a refund of any payments made, excluding any non-refundable administration fees where applicable.

If you are unable to fulfil your booking due to a Force Majeure event, Agility BASE is not liable for any refunds or expenses incurred. Force Majeure events include, but are not limited to, natural disasters, epidemics, war, terrorism, government restrictions and other circumstances beyond our reasonable control.

Agility BASE Limited July 2026





TRAIL SHOES ARE PROHIBITED ON THE ASTRO TURF

they cause damage

If your shoes have a stud
type sole they are not
allowed

Running shoes with
flat soles only please,
thank you

