

## Studio Yoga Booking Information and Conditions

Please book and pay for your classes in advance online at [studionyoga.co.uk](http://studionyoga.co.uk) whenever possible. Numbers are limited and this guarantees your place.

To ensure everyone's safety and comfort Studio Yoga follows the guidelines of Sport England and the British Wheel of Yoga. Please check their websites for the most up to date information as social distancing restrictions ease.

Studio Yoga is fully equipped but do bring your own mat - it's just more hygienic. We sell new mats and other yoga kit if you need to buy any.

There is plenty of room in the lobby for shoes and coats, but bring only what you need for the class with you, including a water bottle.

We are continuing to allow extra time in between classes for ventilating the room and any additional cleaning required.

Stay at home if you have a temperature or feel unwell. Live streamed and pre-recorded classes are available as an alternative if you can't come to an in-person class.

If you are joining a class on Zoom please be punctual and make sure your mic is muted. The camera will be on the teacher, not on the students in the room.

New students are asked to fill out a health questionnaire and registration form. Please let us know if you have any medical conditions we should be aware of and if necessary, consult your doctor or health professional first.

There is free parking available on-site at Tiebridge Farm. This is shared with the other business units. Studio Yoga will not accept responsibility for any damage, accidents or losses.

**Due to limited class numbers all bookings for yoga are non-refundable once a course has started if you do not attend or decide to cancel for any reason.** However some classes are live-streamed and/or recorded so students can make-up missed sessions with online learning. It may be possible to transfer to a different in-person class so long as there is a space available.

**If you cancel a booking before a course, event or workshop has started we will refund you as follows:**

More than 30 days notice: Full refund less an administration fee of £20 (£10 for events costing less than £35).

Fewer than 30 days notice: No refund unless we can transfer your booking to another participant, in which case we will refund you, less an administration fee of £20 (£10 for events costing less than £35). However you can transfer or sell your ticket to someone else.

Studio Yoga reserves the right to cancel an event for any reason, though we will endeavour to do so only in exceptional circumstances or if there are insufficient numbers booked onto a course for it to be commercially viable. Should this happen we will notify you promptly and refund you in full the amount you have paid us for the Event.

If you book an event directly with a yoga or Pilates teacher and not with Studio Yoga, please ensure you check the cancellation policy with them as it may differ.

Let us know if there is anything else we can do to make your experience more enjoyable and comfortable.