

Elysium Studios Terms of Use

Age restriction

All our classes are for people over 16 years of age unless otherwise specified in the class description. If you book a class for an underage student you may lose your space and may not be entitled to a refund (see cancellations policy for further details).

Cancellation Policy

Classes or open sessions can be changed up to 12 hours before the start time of the class. This does not apply to courses.

Outside workshops run by independent teachers, weekend masterclasses or intensive workshops have a no refund policy. You are welcome to try and sell your space to other students and we will of course transfer bookings if this takes place, but we cannot refund you or resell your place for you.

If you book private lessons with our instructors we require at least 24 hours notice for cancellation otherwise you will be required to pay a £10 cancellation fee.

If you have any difficulties with attendance, please speak to us as soon as possible. We would like to be as accommodating as possible for you, and this is likely to be easier the earlier we are made aware. If a class starts or passes before you contact us with any concerns, we are unlikely to be able to assist.

Elysium reserves the right to alter or cancel classes if necessary, though this is something we would hope not to have to do too often. In the event that a class is cancelled by us, a number of options are available - you can be refunded; you can be credited on our booking system; or you can request a transfer to a class of the same value. Alterations to classes could include aspects such as a change of instructor to one of a similar standard - please speak to us with any concerns or questions about such changes.

Elysium reserves the right to refuse entry to classes. If you have booked onto a class that is beyond your skill level Elysium are not obligated to honour your booking and cannot refund this class. Although we hope not to have to, Elysium reserve the right to refuse entry to a class at any given time if it is deemed by your teacher that you are not at the requisite level required for the class. The entirety of this decision lies with the instructor and is non-negotiable. If for any reason you are deemed to be in breach of any of Elysium's class or studio rules you may be asked to leave the class and we will be unable to offer a refund.

Elysium Studios' mission is to empower, enrich and inspire through aerial arts, fitness and wellbeing, while being as inclusive as possible.

Elysium provides space, equipment and instruction for the performance of aerial arts, pole dance, aerial yoga as well as other activities that fall under or are related to our mission. Any

and all usage of Elysium's facilities is subject to approval at all times. This includes, but is not limited to, the following conditions.

Etiquette - Elysium believes very strongly in positive behaviours. We ask that you are kind to others and yourselves whenever possible. We will support this behaviour, and take steps to address any lapses in it. This also extends to respect for property.

Health and Safety - Aerial arts and related activities can be wonderful forms of expression and exercise, but they come with associated risks. Anyone failing to exercise appropriate caution may be asked to leave the activity or session.

Participation in instructed classes - this is subject to continuous approval by Elysium's management team, in house instructors, external instructors, and any relevant health and safety officer. Our instructors want you to enjoy their classes, but any failure to follow instruction or to follow the lesson as delivered at the time of the session could lead to your being asked to leave the class.

Participation in unsupervised aerial sessions, including but not limited to open play and private hire sessions - Elysium hopes you will want to play and train on your own or with others, but reserves the right to limit this to those deemed to be competent in such use. Once deemed competent, you will be required to sign a form to this effect. Elysium will use a range of methods to assess competency, including but not limited to checks on knowledge and visual assessment of behaviour and performance.

CLASS RULES

Please be on time for your classes – if you are late and miss the warm up you run the risk of forfeiting your right to attend.

(Please see lateness policy)

Do not teach other students – you are not qualified, experienced or insured to teach students and you should not do so, nor should you ask another student to show you how to do a move that you have not been shown by your teacher. If another student sustains an injury because you have incorrectly told them to do something then Elysium cannot be held responsible. Additionally, if you perform a move that you have been advised to do by another student rather than your teacher, Elysium will not be held responsible for any injuries you sustain. Students found to be repeatedly breaking this rule will be spoken to about this; it's extremely important that students teaching students does not happen in class. Elysium can not be held responsible for any moves performed that have not been directly demoed by the teacher.

You must wear appropriate clothing for classes – all jewellery must be removed before class – rings and bracelets can scratch the pole and get caught on the hoops, causing injury. Any sharp or metal objects worn can tear the silks and damage our equipment. If you have an item of jewellery that you cannot remove, you may cover it with a plaster or bandage, but you will be liable for any damage of our equipment and Elysium will not be liable for any jewellery related injuries.

At Elysium we allow anyone to take photographs and videos of their moves, but we ask that you do not video the instructor teaching the class without their express permission. We also ask that you inform your instructor before class begins if you are uncomfortable with videos being taken. Elysium instructors will often video and photograph the classes to display on websites or social media; if you are unhappy with this you must inform your teacher before the class begins.

If you have any queries just drop us an email.