



Twinkle Tots Sensory

Terms and Conditions Booking

The full amount is payable at the time of booking a class to confirm a place. Booking/Health & Safety forms must be completed by parents/carers before the start of a Twinkle Tots Sensory class. It is the responsibility of the parent/carer to inform the instructor of any changes to the consent form on a weekly basis.

Cancellation

If you cancel a pre-booked class giving 2 or more weeks' notice of the start of the class, a full refund will be given.

Cancellation within 2 weeks of the class start date or withdrawing during a course is classed as a cancellation and no refund will be given for remaining classes.

I reserve the right to cancel a class if there is a problem with the venue or the class size. In the event of a cancellation made by Twinkle Tots Sensory, a full refund will be given.

Absence due to sickness

Refunds/discounts are not given for sessions missed within a course due to sickness. I can however arrange for you to attend the next available course that has spaces, so that you can catch up on any missed classes.

Photography

Photographs will only be taken of you and your baby if you have given consent on the booking form. Any photographs taken in the classes will be used for advertising and marketing purposes only. I will never take photographs of your baby in just a nappy. Parents are permitted to take photographs of their child but only their child during classes.

Other

Your contact information and family details will not be shared with any third parties. I reserve the right to update fees and terms and conditions in the future.

Covid-19 Information

Some class content has been adapted to ensure we are following the guidelines. Classes will also look a little different for the time being. Baby classes are limited to a maximum of 5 parents with the mats placed as far apart as possible (as close to 2m as we can get).

All soft furnishings such as cushions for parents and babies have been removed and we will no longer be providing towels. Please bring along a blanket or a small towel for your baby to each class.

Mats will still be provided for baby classes and will be sanitised in between sessions.

You will be provided with your own props to use for each session, which will not be shared and will be cleaned between classes and rotated.

On arrival at the venue, you will be required to wash your hands with soap and water, or to use the sanitizer provided at the entrance. There will also be hand sanitiser available to use throughout the session.

When entering the venue, parents will be required to wear a mask/face covering (unless you are exempt) until you are settled on your mat, when you are leaving the function room and venue and if you need to walk around the venue (for eg to settle baby or to visit the toilet). Children under 11 are currently not required to wear a mask.

Please try to avoid too much movement around the venue once you are settled on your mat.

We kindly ask that you do not arrive more than 10 minutes early for your session, to avoid too many people congregated in a smaller area. And just for the moment, I also kindly ask parents to move out of the venue as quickly as possible after your session has ended so that I can carry on with the necessary cleaning in between classes without your baby/child breathing in the cleaning products.

Please respect social distancing where possible. Please only bring what is necessary to the venue.

In the event of a local or national lockdown, any remaining classes will move to an online, interactive platform. Refunds will be considered on an individual basis.

Please do not attend the class if you, someone you live with or your baby/child is displaying any symptoms of COVID-19 which include:

- * a high temperature
- * a new continuous cough
- * a change to, or a loss of, taste or smell

Please follow the government guidelines for self-isolation.

By attending a class or course, you are giving your consent for us to pass on your details for the NHS Track and Trace should it be necessary.

Please note thorough Risk Assessments at each venue have been conducted and that the guidelines are regularly checked to ensure my classes are running accordingly. As such, this is a working document and will be reviewed and updated as and when government guidelines change.

This page is up to date as of June 2021.