



Service Terms and

Conditions

To book one of our services you will be required to fill out a booking form and make payment for the service at the time of the booking. You are then agreeing to our terms and conditions; accepting and acknowledging that you have read, understood and agree to adhere to them throughout your service delivered by Great-Save Goalkeeping Coaching.

1. All fees for services booked are payable upon booking and are non-refundable. Therefore, if children are ill or other commitments occur unfortunately we cannot provide refunds.
2. All services will be invoiced prior to the start of any provision. Any discrepancy with the invoice should then be sent in an email.
3. We at Great-Save understand sometimes there are changes to circumstances which affect financial situations, therefore we will on a case by case basis extend courtesy for extenuating circumstances. However, your booking will not be confirmed and booked in until payment has been received.
4. I understand and accept that upon not being able to participate in or attend all or any of the sessions booked, payment for the session(s) will still be due in order to cover the outstanding cost of the session(s) unless an agreement in writing has been made between participants and company.
5. In the event that clients cannot make sessions, it will be at the discretion and schedule availability of the company whether a rearrangement is made. If a session cannot be rearranged then the session will still stand and no obligation to rearrange or refund will be owed by Coach4U Limited.
6. All medication required by goalkeepers is to be signed in with a member of staff upon arrival - it is the client's responsibility to ensure staff have these. Failure to provide necessary medication could result in refusal to coach with full loss of fees.
7. All official and important or confidential information such as payments, bookings or termination will be communicated with our clients through emails and all official, important or confidential replies (as set out above) are expected to be communicated back to the company through email. Any general communication will be made through the use of messaging service Whatsapp' in the specific programme's group.
8. Coach4u Limited does not accept responsibility or liability in respect of any loss or damage to personal property or effects.

9. Coach4u Limited reserves the right to alter (time, day or venue), cancel or postpone any provision should the session/programme not be able to take place, due to staff, facilities or extenuating circumstances. In such an event, we will try to offer an alternative, circumstances permitting. If we cannot offer an alternative then a refund will be given.
 10. Coach4u Limited reserves the right to exclude any child whose behaviour we deem inappropriate including the breaking of our code of conduct, with full loss of fees.
 11. Confidentiality refers to any data or information relating to the client, either business or personal, which could be considered private which is not generally known and where the release of this information could cause harm to the client. Great-Save will not divulge any of this information obtained except with the client's written permission or required by law. All confidential player documents will be stored in a safe, secure place on file by Great-Save Goalkeeping Coaching.
 12. While coached as part of and under Great-Save, I understand and agree to abide by these codes that have been set. I understand that I am expected to represent myself and the reputation of Great-Save appropriately during the time I am coached by Great-Save.
 - I agree to give 100% **COMMITMENT** and 100% **EFFORT** to training.
 - I accept that I will arrive on time for all training sessions.
 - I will be dressed appropriately in sportswear for practical activity and have correct football and goalkeeping equipment at all training sessions.
 - I will always arrive at training sessions with the appropriate attitude to learn and improve.
 - I agree to always show **RESPECT** to other players & Coaches involved with Great-Save.
 - I accept to always demonstrate and offer **SPORTSMANSHIP**.
 - During group work within sessions, I will always display **TEAMWORK** at all times.
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Great-Save Goalkeeping Coaching Limited

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