Loyoga

LoYoga Cancellation Policy

- Online payment for classes must be received prior to the scheduled class date to ensure a space in the class.
- For classes and workshops held at Orchard Barn & Wendover Hall, we only accept prior payment online either through Bookwhen or Bank Transfer upon request.
- Cancellations made before 24 hours prior to a class start time can either be refunded or payment moved to secure a space in another class.
- Cancellations later than 24 hours prior to class start time for any reason will not be refunded or credited.
- If you have a class pass and cancel a class before 24 hours prior to a class start time you will be credited the class back onto your pass to use at an alternative class.
- If you have a class pass and cancel a class with less than 24 hours notice to the class start time or fail to turn up you will forfeit one class from your pack.
- Private classes need to be cancelled a minimum of 24 hours in advance.
- If you wish to cancel your 10 class pass, you may cancel an unused membership purchase and contract within 14 days from the date of purchase for which you will receive a full refund. Should you have used your pass within the 14 days cooling off period a partial refund will be provided.
- Class Passes are non refundable after the initial 14 day cooling off period in line with the Consumer Contract Regulations (2014).
- Workshops, courses, programmes, events and similar must be cancelled a minimum of 48 hours prior to their first start date to receive a full refund, no refunds can be given after.

We understand that life gets busy and things happen that are out of our control so we have tried to be as fair as possible. This cancellation policy is in place to ensure that all members are able to attend the classes they wish, have a positive experience and to deter no shows and late cancellations.

Should you have any further questions then please get in touch lorna@loyoga.co.uk.