

Health Professionals Training Programme

Booking Terms and Conditions

1. Bookings

- Bookings are made by completing the online course booking form.
- Upon booking you will receive an email confirming your booking and providing you with access link to the online training (Zoom). You will receive a further email with a reminder of the log in details and contact for the event one week before the course date. If you require any details before this please don't hesitate to contact the Active Surrey team active.surrey@surreycc.gov.uk.

2. Allocation of Places

- Course places will be allocated on a 'first come, first served' basis.

3. Cancellation of Course(s) / Workshop(s)

- Active Surrey reserves the right to cancel a course / workshop due to insufficient numbers, up to 24 hours before the course / workshop was scheduled to take place.

4. Cancellation by Delegate

- If you are unable to attend your course / workshop call Active Surrey. We can then allocate your place to another attendee.

5. Attendance

- If you have any needs and/or disabilities which affect your ability to attend the course / workshop; please indicate any assistance you will need in the appropriate space in the booking form. Active Surrey will endeavour to meet these requirements.
- Active Surrey reserves the right to deny access to or remove any delegate from the course / workshop if their behaviour is deemed unacceptable, inappropriate, violent or abusive by the tutor or Active Surrey.

6. Liability

- In respect of any liability Active Surrey's total liability shall not exceed in aggregate 150% of the total course / workshop fees paid or payable by a Delegate under these Terms and

Conditions. This in no way limits Active Surrey's liability for death or personal injury to any person due its negligence or the negligence of its employees.

- Active Surrey shall not be liable to a delegate for any direct, indirect, consequential or incidental losses; arising out of the provision of or the attendance to the course / workshop.
- Active Surrey shall not be liable or responsible for the opinions or views expressed by the tutor of the course / workshop.
- Active Surrey shall not be liable or responsible for any acts based on the information contained in the course / workshop materials or based on the views or opinions of the workshop tutor.
- If the tutor does not arrive within 30 minutes of the workshop start time, please leave the session.

7. Ownership / Intellectual Property Rights / Copyright

- All materials provided for the course / workshop, including the copyrights and intellectual property rights of the workshop materials are owned by Active Surrey or partner organisations at all material times. No part of the course / workshop materials may be copied, uploaded, displayed, posted, linked to, or reproduced without the prior written approval of Active Surrey.

8. FORCE MAJEURE

- Active Surrey shall not be liable to the delegate under these Terms and Conditions to the extent that it is unable to perform its obligations by events outside of their reasonable control including but not limited to; war, terrorist attack, government action, fire, floods, breakdown of systems or network access and industrial disputes.

9. Governing Law

- These Terms and Conditions shall be subject to English law in all respects (including formation) and shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of the Courts of England.

If you have any questions or would like further details on any of the above please don't hesitate to contact the Active Schools team who will be happy to help.

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