

Powerboat Course Terms and conditions

- 1. All course participants, visitors and members must adhere to the Wembley Sailing Club byelaws and the instructions of Wembley Sailing Club instructors.
- 2. The full course or tuition fee is payable at the time of your booking with Wembley Sailing Club (we / us). We reserve the right to change course details, dates and prices without prior notice.
- 3. We require a minimum of three participants to run a Powerboat Course; courses that do not have this number of participants may be rescheduled.
- If you would like to cancel or transfer your course, please email <u>training@wembleysailingclub.co.uk</u>. Please note that all cancellations and transfer incur a £15 administration fee. Cancellations made under 72 hours before the start of the course cannot be refunded.
- 5. If a course participant misses any part of the course, we are under no obligation to offer completion of the course, a transfer to an alternative course or a refund.
- 6. All facilities are offered subject to availability. We do not accept responsibility for any delays or changes to the arrangements nor for any cancellation due to circumstances outside of our control, including adverse weather conditions. If a course is cancelled due to adverse weather conditions, participants will be offered places on a subsequent course.
- 7. Course participants using their own personal property or equipment do so at their own risk; we cannot accept liability for damage or loss howsoever caused.
- 8. Personal insurance is the responsibility of the course participant. Course participants are advised to take out personal insurance for any courses to cover the event of missing the course, cancellation, curtailment, personal injury, accident, damage to (or loss of) personal equipment or any other reason either caused by the course participant or beyond their control. It must be recognised that Powerboating inherently involves an element of risk.
- 9. We aim to deliver all courses with care and skill and welcome feedback from our customers. However, if you are dissatisfied with any aspect of the course, you should inform the Centre Duty Officer who will endeavour to rectify the situation. If you remain dissatisfied, you should write to Safeguarding, Welfare and Quality Assurance Officer at Perry@wembleysailingclub.co.uk within 30 days of the incident.
- 10. From time-to-time authorised parties may carry out photography and/or video recording. You agree that we may use such images in promotional, advertising or publicity material in any format whatsoever. You further agree that copyright rests with such authorised parties.
- 11. By booking a course with us, you agree and acknowledge that:
 - a. You are aware of the inherent risk involved in the activity and accept responsibility for exposing yourself (and / or your child) to such inherent risk whilst taking part in the course;
 - You (and / or your child) will comply with the instructions of the Powerboat Instructors, particularly regarding handling of boats, wearing of buoyancy aids and suitable clothing for the conditions;
 - c. The provision of safety boat cover is limited to such assistance, as can be practically provided in the circumstances, but will comply with RYA guidelines.
 - d. You have read through the above conditions (and if your child is a participant, that you have read these conditions through with them) and that you (and / or your child) agree with them.
- e. If you have booked for your child to participate in a course or other training activity with us that they take part in the training course with your full agreement and that the particulars given in Wembley Sailing Club **Terms and conditions**

your booking form are accurate and complete in all respects.