

# BHS Terms and Conditions

## Stage 3 Lungeing, Coaching & Care Training



### General

- Online entries only, no cash will be taken on the day.
- Tickets are non-transferable.
- Please report to the organiser on arrival.
- Always follow the instructions of the event organiser, coach or presenter.
- You will be asked to provide emergency contact details at the point of booking.
- Everyone attending the event is responsible for ensuring the safety of themselves and others.
- Dogs are NOT permitted unless they are essential support dogs.
- We may use photos, videos, and information about you on BHS social media, website or magazines. You have the right to withdraw your consent at any time by emailing [dataprotection@bhs.org.uk](mailto:dataprotection@bhs.org.uk).
- For more details about how your personal data is used please take a look at our Privacy page: [www.bhs.org.uk/privacy](http://www.bhs.org.uk/privacy) or contact [dataprotection@bhs.org.uk](mailto:dataprotection@bhs.org.uk).
- If you do not wish to be photographed or filmed, please inform the organizer.

### Attendees

- BHS, or the training venue, cannot provide supervision for attendees under the age of 18. Any attendee below the age of 16 should be accompanied by a responsible adult who remains at the venue for the duration of the course or event. For attendees aged 16-17, or an adult at risk, it is at the discretion of their parent or guardian and agreed in advance with BHS or the training venue.
- Hats to the current standard must always be worn and correctly secured when participating. Please check yours meets current standards which can be found at: <https://www.bhs.org.uk/go-riding/riding-out-hacking/what-to-wear/hats-and-helmets/>.
- All attendees should wear suitable footwear for being around horses. Wellington boots and trainers are not permitted.
- Please dress according to weather conditions on the day.
- We are unable to guarantee coaching a specific section of the day.
- If attending for Skills Record sign off, this must be agreed in advance with Jacqui Bolt via email to [jacqui.bolt@bhsvolunteer.org.uk](mailto:jacqui.bolt@bhsvolunteer.org.uk) or phone/text to 07790 970048.
- If the coaching is not to standard, the Coach will not sign off a skills record.

### Cancellations and Refunds

- All British Horse Society events are checked for viability around ten working days beforehand. Any that have insufficient numbers may be cancelled. In this case, delegates who have booked will receive a full refund or free transfer should another suitable event be pending.
- If the event is cancelled by the BHS for any other reason, the entry fee will be fully refunded.
- Cancellation can be made via email to [bhssouthwest@bhs.org.uk](mailto:bhssouthwest@bhs.org.uk) or text to 07808 141009.
- Cancellations made up to 10 days before the event will be refunded less a £5 administration fee.
- Cancellations made within 10 days of the event will only be refunded if the space can be filled from any waiting list we hold and will be less a £5 administration fee.
- Strictly no refunds for anyone who has booked and does not attend.

### Disclaimer

The organisers have taken reasonable precautions to ensure the health and safety of everyone present. For these measures to be effective, everyone must take reasonable precautions to avoid and prevent accidents.

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