

BHS Terms and Conditions

BHS Training Day – 17 October 2022

General

- Advance online bookings only, no cash will be taken on the day.
- Please report to the organiser on arrival.
- Registration opens at 09:15.
- Everyone attending the event is responsible for ensuring the safety of themselves and others.
- The BHS cannot provide supervision for attendees under the age of 18. Attendees below the age of 16 years should be accompanied by a responsible adult who remains at the venue for the duration of the event. For attendees aged 16-17, or an adult at risk, it is at the discretion of their parent or guardian. Accompanying adults may need to pay to attend the event, this is at the discretion of the event organiser.

Cancellations

- The event will be checked for viability around ten working days beforehand. If there are insufficient numbers, the event may be cancelled. In this case, delegates who have booked will receive a full refund or free transfer should an alternative date be scheduled.
- If the event is cancelled by the BHS for any other reason, a full refund or free transfer will be offered to those who have booked.
- Anyone who has booked and wishes to cancel should notify this by email to bhssouthwest@bhs.org.uk or phone 07808 141009.
- A refund, less a £5 admin fee will be issued to anyone who cancels up to 10 days prior to the event.
- Cancellations made with 10 days of the event will only be refunded on medical grounds. Either a valid medical note or proof of a positive/registered Covid Test needs to be emailed to bhssouthwest@bhs.org.uk.
- Strictly no refund for anyone who has booked and does not attend.

Covid-19

- Government guidance at the time of the event should be followed.
- Anyone displaying Covid-19 symptoms, however mild, should stay at home.
- Anyone who has been in contact with someone that is showing symptoms should stay at home.
- Anyone considered vulnerable should stay at home.
- Face masks may be worn.
- Hand sanitizer will be made available.