

BHS Terms and Conditions

Stage 4 & BHSI Coaching & Care Training



General

- Online entries only, no cash will be taken on the day.
- Tickets are non-transferrable and may only be used by the person named on the booking, unless the organiser agrees in advance and all attendee details have been updated.
- Please report to the organiser on arrival.
- Always follow the instructions of the event organiser, coach or presenter.
- You will be asked to provide emergency contact details at the point of booking.
- Everyone attending the event is responsible for ensuring the safety of themselves and others.
- Dogs are NOT permitted unless they are essential support dogs.

Attendees

- BHS, or the training venue, cannot provide supervision for attendees under the age of 18. Any attendee below the age of 16 should be accompanied by a responsible adult who remains at the venue for the duration of the course or event. For attendees aged 16-17, or an adult at risk, it is at the discretion of their parent or guardian and agreed in advance with BHS or the training venue.
- Hats to the current standard must always be worn and correctly secured when participating. Please check yours meets current standards which can be found at: <https://www.bhs.org.uk/go-riding/riding-out-hacking/what-to-wear/hats-and-helmets/>.
- Anyone who participates in coaching must wear suitable footwear. Wellington boots and trainers are not permitted.
- Please dress according to weather conditions on the day.
- We are unable to guarantee coaching a specific section of the day.
- If attending for Skills Record sign off, this must be agreed in advance with Jacqui Bolt via email to jacqui.bolt@bhsvolunteer.org.uk or phone/text to 07790 970048.
- If the coaching is not to standard, the Coach will not sign off a skills record.

GDPR

- We may use photos, video, and information about you on BHS social media, website or magazines. You have the right to withdraw your consent at any time by emailing dataprotection@bhs.org.uk.
- For more details about how your personal data is used please take a look at our Privacy page: www.bhs.org.uk/privacy or contact dataprotection@bhs.org.uk.
- If you do not wish to be photographed or filmed, please inform the organiser.
- By registering, you consent to the information given being used to contact you regarding BHS Qualifications, training events, BHS membership and BHS news. We will never share your data with third party organisations. For further details about how we look after your personal data, or to find out more about your data rights, please visit the privacy page on our website: bhs.org.uk/privacy. You will be able to opt out from receiving these messages at any time (by emailing dataprotection@bhs.org.uk).

Cancellations and Refunds

- All British Horse Society events are checked for viability around ten working days beforehand. Any that have insufficient numbers may be cancelled. In this case, delegates who have booked will receive a full refund or free transfer should another suitable event be pending.
- If you wish to cancel your booking, notice must be given via email to jacqui.bolt@bhsvolunteer.org.uk or phone/text to 07790 970048.
- Cancellations made 10 days or more before the event will receive a refund, less a £5.00 administration fee.
- Cancellations made less than 10 days before the event are non-refundable.
- No refunds will be given for non-attendance.
- The organiser accepts no responsibility for any personal expenses incurred as a result of cancellation, postponement, or changes to the event.
- If the event is cancelled by the BHS for any reason, the entry fee will be fully refunded.

Disclaimer

The organisers have taken reasonable precautions to ensure the health and safety of everyone present. For these measures to be effective, everyone must take reasonable precautions to avoid and prevent accidents.

www.bhs.org.uk
www.facebook.com/TheBritishHorseSociety
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