

#### FREQUENTLY ASKED QUESTIONS

#### Do I need existing qualifications to attend the course or sit the examinations?

There are no minimum examination entry requirements. Our youngest student 16yrs, 2months and oldest 74yrs and 5months. Legal age 'capacity' to practice as a Transport Manager starts at 18.

### Is it hard to pass the exams?

This is a level 3 vocational qualification. Literacy and numeracy at NVQ 2 equivalent are suggested as an advantage by the awarding body, however there is plenty of evidence that application (operational) and worldly knowledge will be of benefit, although we find that 'blank-canvas' students perform well and are unburdened by the confusion of 'transport café law' – a condition affecting many across our industry.

There is a programme of concentrated reading required outside of class time during the course, estimated to be 1 hour each evening.

### How many examinations do I need to pass to qualify?

There are two examinations. Currently these are paper based conducted at approved centres and at a fixed national time, under invigilated conditions.

Multiple-choice – A 60mark 'short question' format paper. Questions provide an A, B, C or D answer (distractor) format and a notional forty-two marks will achieve a pass. A maximum of 2hours\* is available. This is a 'closed-book' test, with only a pencil, blank piece of paper, calculator and dictionary permitted.

Case study – A 60mark paper that presents a case study with 6 to 8 questions. A notional thirty marks should achieve a pass. A maximum of 2hrs 15mins\* is available. This is an 'open-book' test, allowing the entrant to have 'hard-copy' notes and study materials with them.

\*Those with evidenced learning needs or disability may ask for addition time, question reader or scribe. Please call us for more information.

## What if I fail either or both examinations?

Qualification gained when both examinations receive a 'PASS' grade. Results are issued to Centre by the Awarding Body, seven weeks after each examination series.

Grades will be issued in writing via email including a Pass or Fail, number of marks gained, number of marks required.

For case study only. We can, within ten working days of results being issued, and at cost request a copy of the answer paper. Transportwise will analyse performance, comparing it to The Chief Examiners Report and providing advice to the Entrant. A remarking 'appeal' process exists.

The Awarding Body provide a maximum of three years between a pass of one and for re-sit with a pass grade for the other.

We do NOT charge existing Transportwise learner's a fee for attending scheduled days of a new course event, however Examination fees will be chargeable at the current rate.

#### How long does the qualification remain valid?

This is a qualification that does not expire. However, the Traffic Commissioner will consider a dormant 'unused' qualification to need an update after about 3 years. Transportwise are authorised to deliver Transport Manager Refresher courses.

This statement assumes that the Transport Manager remains compliant.



#### What is the definition of 'Professionally Competent Person'?

In this context, a professionally competent person, will be a qualified Transport Manager 'in practice' and considered to be the custodian of processes and procedures to ensure compliance. Put simply, the Transport Manager will be in 'continuous and effective control'.

#### **Does this qualification cover National or International journeys?**

If qualified in and since March 2013, all qualified Transport Managers can enter practice in either national, international or both operations. It is no longer an option to qualify for National operations only, however those who achieved the National Operations only 'legacy' qualification, can continue to be in practice.

#### What is 'hire or reward'?

When a person undertakes to perform a chargeable or rewarded haulage service for another person.

## What is an operator licence?

Granted and authority issued (held) to the entity which sought (applied for) an operator licence. Unless the named Transport Manager is/was the applicant, then they are NOT the operator licence holder.

# Can I be a Transport Manager for more than one operator?

Yes, according to EU legislation EU1071/2009 a qualified Transport Manager can be appointed to no more than four separate operator licences, or a total authorised vehicle count of fifty across the operators, to which they are appointed. Whichever maximum occurs first.

This facilitates a legal opportunity to qualified Transport Managers to enter contracts, often referred to as 'external' Transport Managers.