

What age range is it suitable for?

The main target age group is children aged 5-11yrs who would be in Years 1-6 were they in school. The additional activities available on the day will be designed for this age group.

Can I bring my younger children?

Whilst areas of the museum are suitable for under 5s, the Home Educator Day does not include sessions specifically for very young children and to be eligible to make a booking on these special events, **you must have at least one child aged 5yrs in your group.**

If you plan to visit with children of various ages then, if possible, we suggest you bring an additional adult to help supervise. You are responsible for the supervision and conduct of your children at all times.

Will the museum be open to non-Home Educator families too?

Yes, but we limit the number of general public tickets available and we don't take any school or group bookings.

Do we get a guided tour as part of the visit?

Our team of Enablers are placed in key areas around the museum to help support families with playful learning, but we don't offer guided tours. We encourage children to take the lead and discover for themselves.

What if we need to cancel our booking?

If you cancel within 1 week of the Home Educator Day, Eureka! will charge **50%** of the total cost of your visit. **No refunds** will be given if you cancel on the day of the event or simply don't show up. Cancellations must be sent in writing to bookings@eureka.org.uk

How do we get there?

Directions to Eureka! on the Wirral can be found at [Getting Here - Eureka! Science + Discovery](#), but we are clearly signposted and there is a pay & display car park.

We are also right next door to the Mersey Ferries terminal at Seacombe with regular services from Liverpool.

Should we bring lunch?

We have a hub should you wish to bring a packed lunch. We also have an onsite café serving a selection of snacks, meals and refreshments.

Will there be somewhere to store our things?

We have large blue cages to store your coats, bags and lunches in.

Do you cater for families with disabled children?

Yes! Eureka! are very proud to be an accessible venue. You can find out more about the facilities and services available [Here](#)

Does the Home Educator Day ticket include an Annual Pass?

No, but you can buy one on the day with a 10% discount (available until 3pm).