



Enhanced Care Services Ltd.  
Unit H9 Adanac Park,  
Adanac Drive,  
Nursling,  
Southampton,  
SO16 0BT

[education@enhancedcareservices.co.uk](mailto:education@enhancedcareservices.co.uk)

Dear Candidate,

**Re: Generic Course Joining Instructions**

Welcome to your course at Enhanced Care Services Ltd. You will need access to the following documents:

1. Pre-course information letter (this document)
2. IF your course has a manual it will be shipped to the address you supplied by courier on the next working day and arrive with you in 3-4 days.
3. Course timetable (Download from Bookwhen Portal)

The course commences at 0830 for registration and coffee with the course commencing at 0900. The building opens at 0800 so earlier access is not possible sorry. The venue for the course is Enhanced Care Services, Unit H9 Adanac Park, Adanac Drive, Nursling, Southampton, SO16 0BT.

The dress code for the course is either uniform or informal BUT clothing must be safe and practical covering Arms and Legs and including sensible footwear for any scenarios involved. Some Scenarios may be outdoors so make sure you have suitably warm clothing for the current weather.

Car Parking is available onsite, outside the Unit.

**Please note:**

- If your course has an exam/s you will need to study the manual.
- You are required to be present for all sessions on both days to be considered successful. Any non-attendance of a session will result in it needing to be completed on a subsequent course even if assessments are passed.
- On arrival for the course, you will be required to sign in at reception. A visitor ID will be printed for you and this should be worn throughout the day.
- A light Buffet lunch is provided (please notify us of any dietary requirements) and refreshments are available through the day.
- If you feel unwell on or prior to the day, or if you have any symptoms of COVID-19, please do not attend the course and let us know at your earliest convenience by ringing 02380 201561 and emailing [education@enhancedcareservices.co.uk](mailto:education@enhancedcareservices.co.uk).



**ENHANCED**  
**Care Services**

Should you have any questions or concerns prior to commencement, please contact us. We look forward to welcoming you to Enhanced Care Services and we hope you enjoy the course!

Kind regards,

ECS Education Faculty

Any questions contact us on 02380 201561 or [education@enhancedcareservices.co.uk](mailto:education@enhancedcareservices.co.uk).