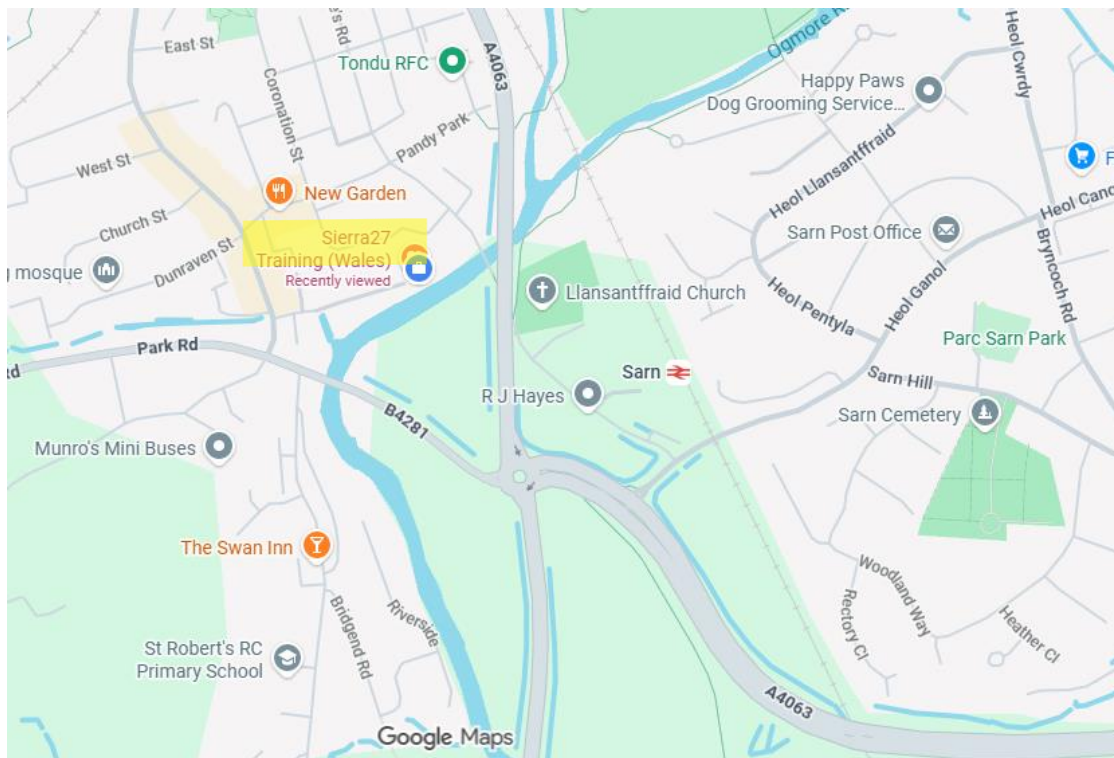




## SIERRA27 CCTV Operator Course – Key Information

### Venue & Transport

- **Location:** Apollo Business Village, Aberkenfig, Bridgend CF32 9RF
- **Parking:** Available on site
- **Public Transport:** Sarn train station (7-minute walk), nearby bus stops
- **Google Maps:** Recommended for directions and public transport options



### Course Schedule & Format

- **Duration:** 3 days
- **Daily Timings:** 09:00 start, 18:00 finish

- **Attendance:** Mandatory for all sessions; no exceptions for late arrival or early departure
- **Modules:**
  - Day 1: Principles of working in the private security industry
  - Day 2& 3: Principles and Practices of Working as a CCTV Operator in the Private Security Industry

## Qualification & Entry Requirements

- **Objective:** The objective of this qualification is to support a role in the workplace. It is designed for learners wishing to apply for a licence from the Security Industry Authority (SIA) to work as a CCTV operator and is based on the relevant SIA specification for learning and qualifications.
- **Age:** 18 and over
- **Language:** Course delivered in English; Level 1 English assessment required before starting

## Assessments

- **Written:** Multiple-choice exams for each module (pass marks: 70–80%)
- **Practical:** Activities and scenarios assessed internally (pass mark: 100%)
- **Recording:** Practical assessments are video recorded for audit purposes

## What to Bring

- **Equipment Provided:** Manual (available for purchase), pens, pencils, notepaper
- **Recommended:** Comfortable clothing (trousers and flat shoes)
- **Identification:** Valid photo ID (passport, UK driving licence, etc.)
- **Proof of Address:** Two documents from the approved list (bank statement, utility bill, council tax, etc.)

## Language Prerequisite


- Must demonstrate English/Welsh language skills equivalent to B2 CEFR or Level 1 Functional Skills/ESOL


## Special Considerations


- **Injuries:** Inform instructor or Sierra27 office if you have any injuries that may affect participation


- **Learning/Physical Impairments:** Notify instructor or office before the course for confidential support arrangements

If you have any further queries or need clarification on any aspect of the course, you're encouraged to contact Sierra27 Training directly for assistance.

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