

MANAGING DIFFICULT CONVERSATIONS

The Minster Teaching School Alliance is pleased to be able to offer a twilight training session on the subject of Difficult Conversations.

The two hour workshop will include:

- Key features to bear in mind when planning a difficult conversation.
- Key strategies to use in a difficult conversation.
- What to do if the difficult conversation does not have the desired impact.
- Sharing examples of challenging behaviour and practising the difficult conversation.

The session will be aimed at staff with a middle or senior leadership responsibility, although would be relevant to all staff leading others in schools.

**THURSDAY 11TH
OCTOBER 2018
4 PM TO 6 PM
THE MINSTER
SCHOOL**



COST: £35 PER PERSON

For every two paying participants per school (or family of schools of 100 pupils or fewer) we are offering one additional fully subsidised place.

Early Bird Offer for Alliance Members only - £30 pp if booked by Friday 20th July 2018
(3 for 2 offer still applies)